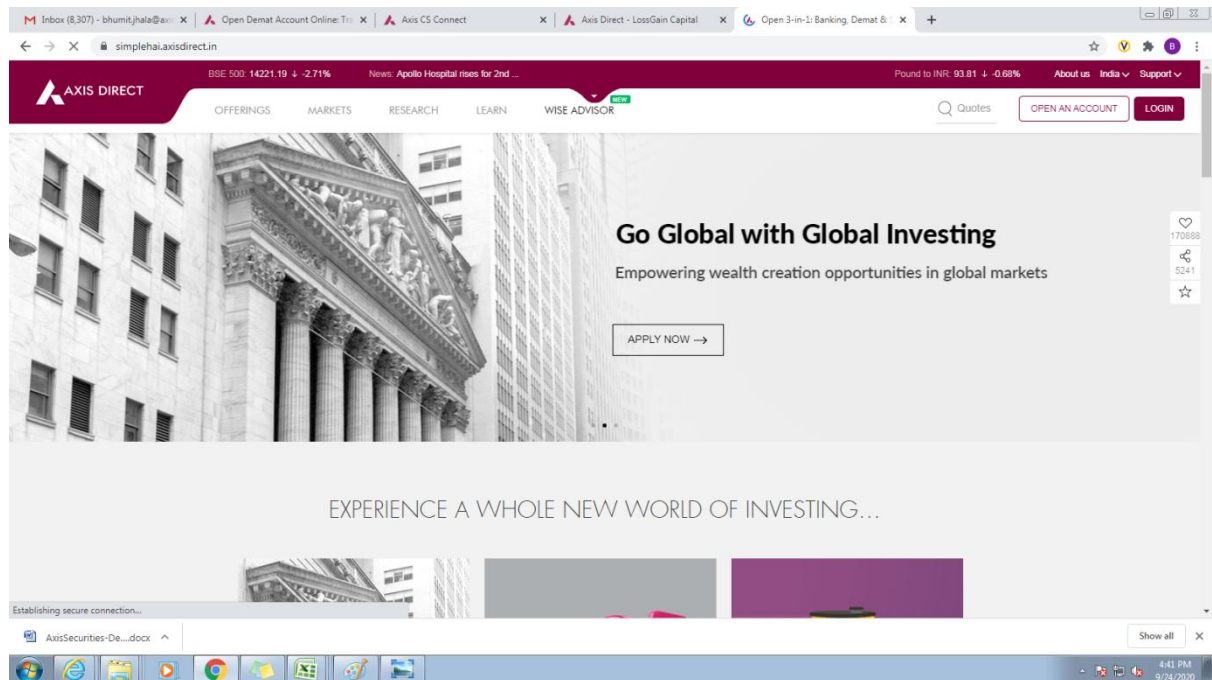
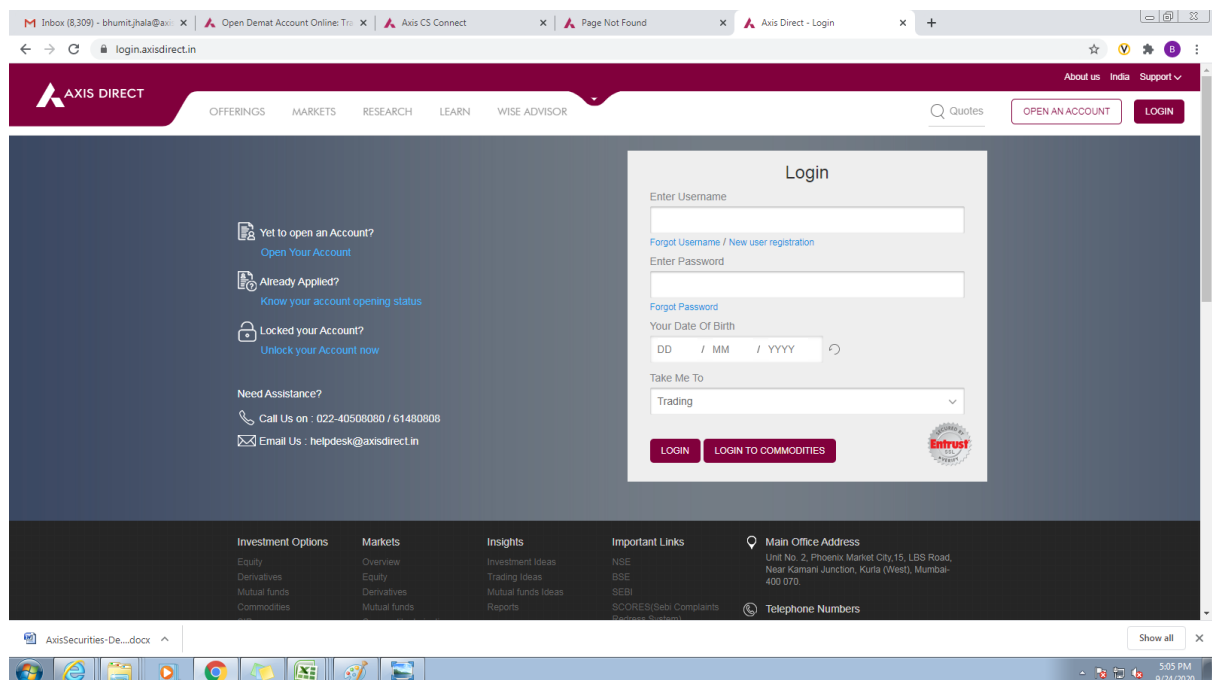


## Video Title: FTL Process

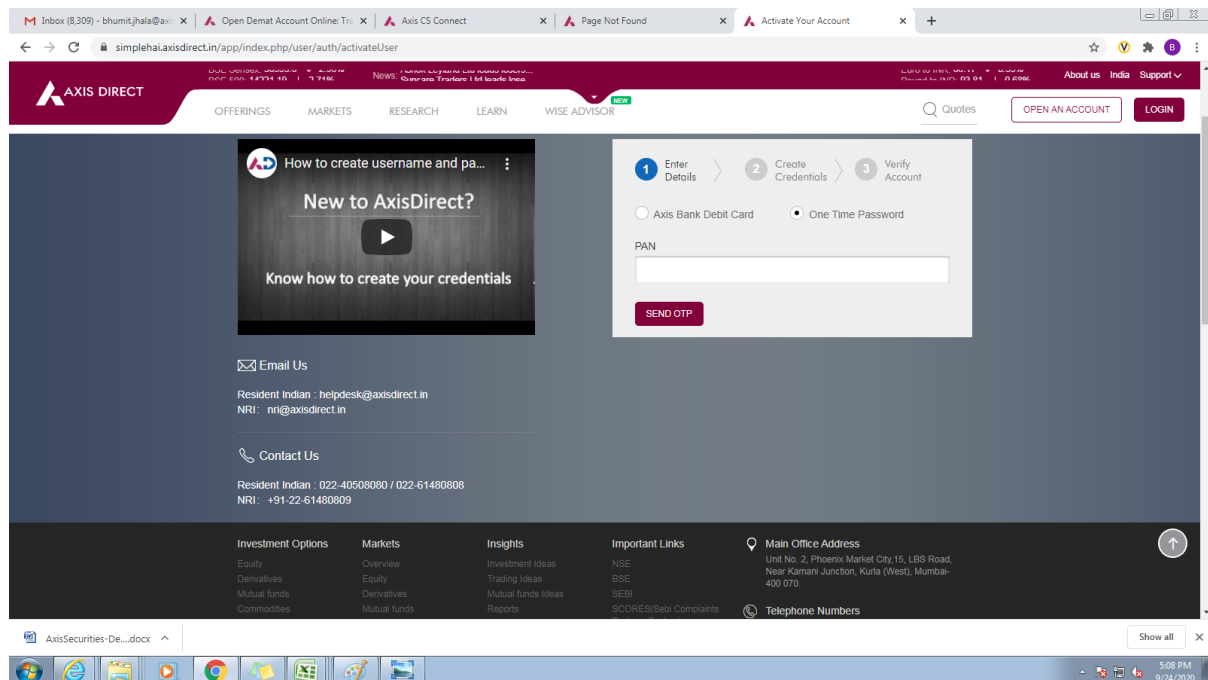
**Step1:** Click on the 'LOGIN' tab



**Step2:** Click on 'New user registration' to start the First Time Login (FTL) process



**Step3:** Step 2: Choose the **'One Time Password'** option (Please note: The OTP will be sent to the registered Email Id) and enter your PAN and click on **'SEND OTP'**



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PAN  
[Empty Field]

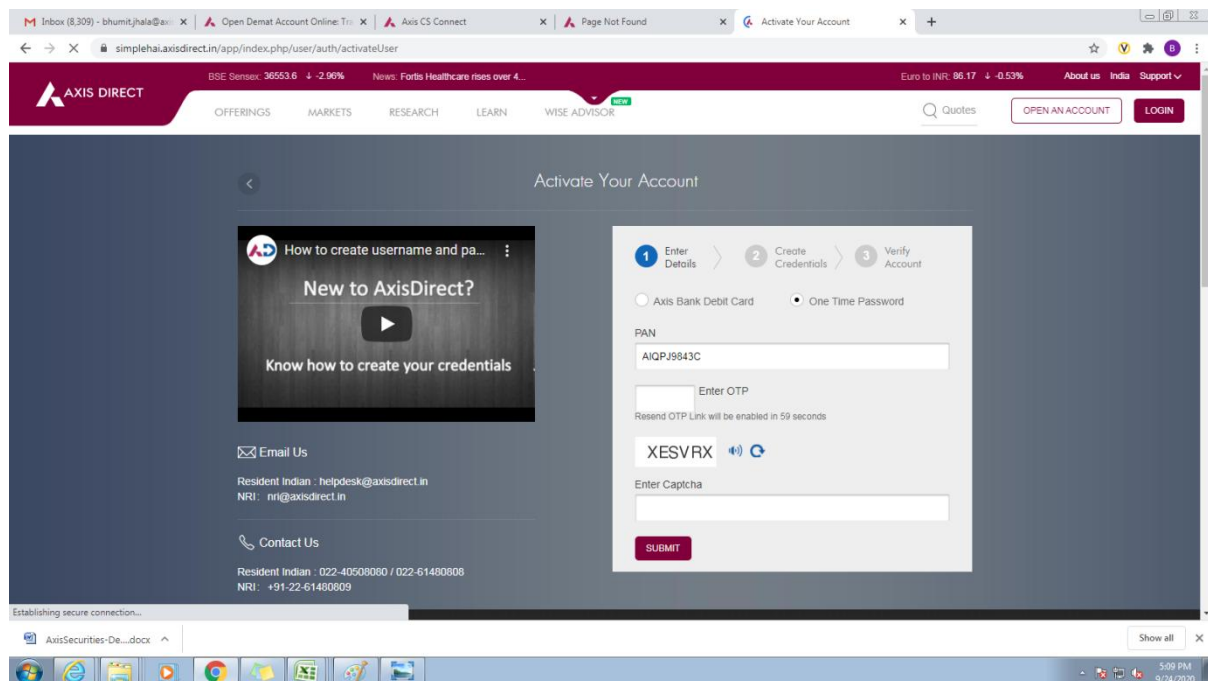
SEND OTP

Email Us  
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NRI : nri@axisdirect.in

Contact Us  
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NRI : +91-22-61480809

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Main Office Address: Unit No. 2, Phoenix Market City 15, LBS Road, Near Kamani Junction, Kurla (West), Mumbai-400 070.  
Telephone Numbers

**Step4:** Enter the **OTP & Captcha** and hit **'SUBMIT'**



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PAN  
AIQPJ9843C

Enter OTP  
[Empty Field]

Resend OTP Link will be enabled in 59 seconds

XESVRX [Refresh Icon]

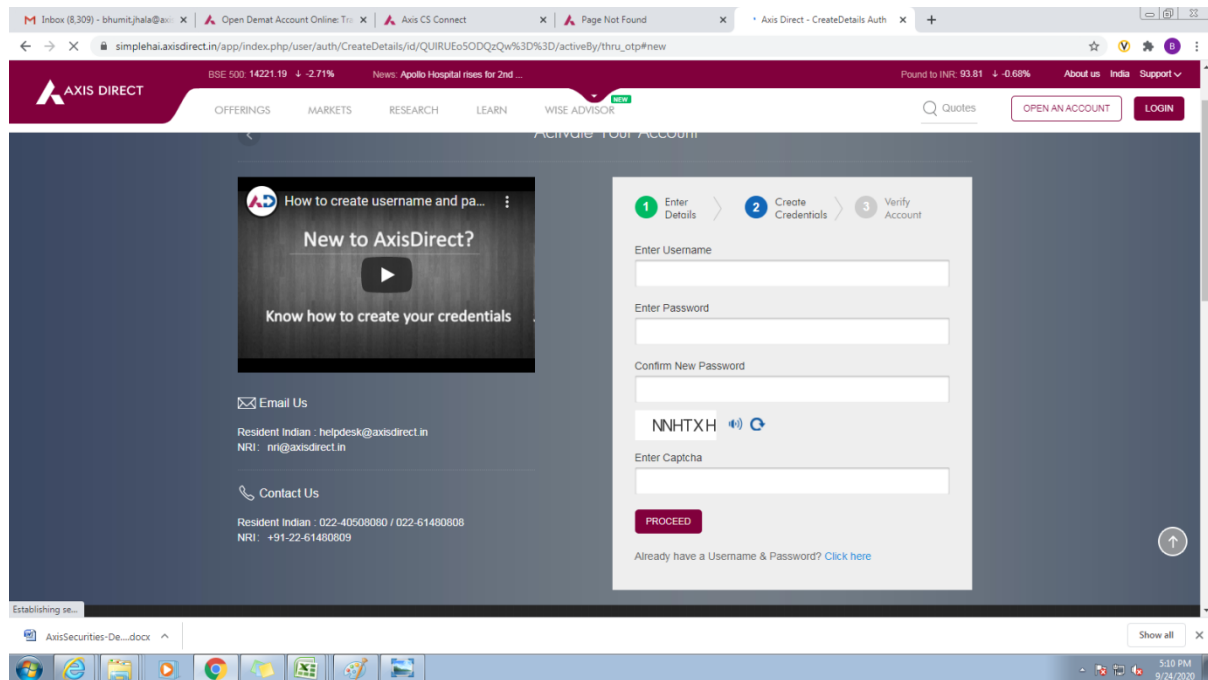
Enter Captcha  
[Empty Field]

SUBMIT

Email Us  
Resident Indian : helpdesk@axisdirect.in  
NRI : nri@axisdirect.in

Contact Us  
Resident Indian : 022-40508080 / 022-61480808  
NRI : +91-22-61480809

**Step5:** Enter the desired username of your choice (Please note it should be Alphanumeric with no special characters) & the password along with the Captcha and click on 'PROCEED'



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NRI : +91-22-61480809

1 Enter Details 2 Create Credentials 3 Verify Account

Enter Username

Enter Password

Confirm New Password

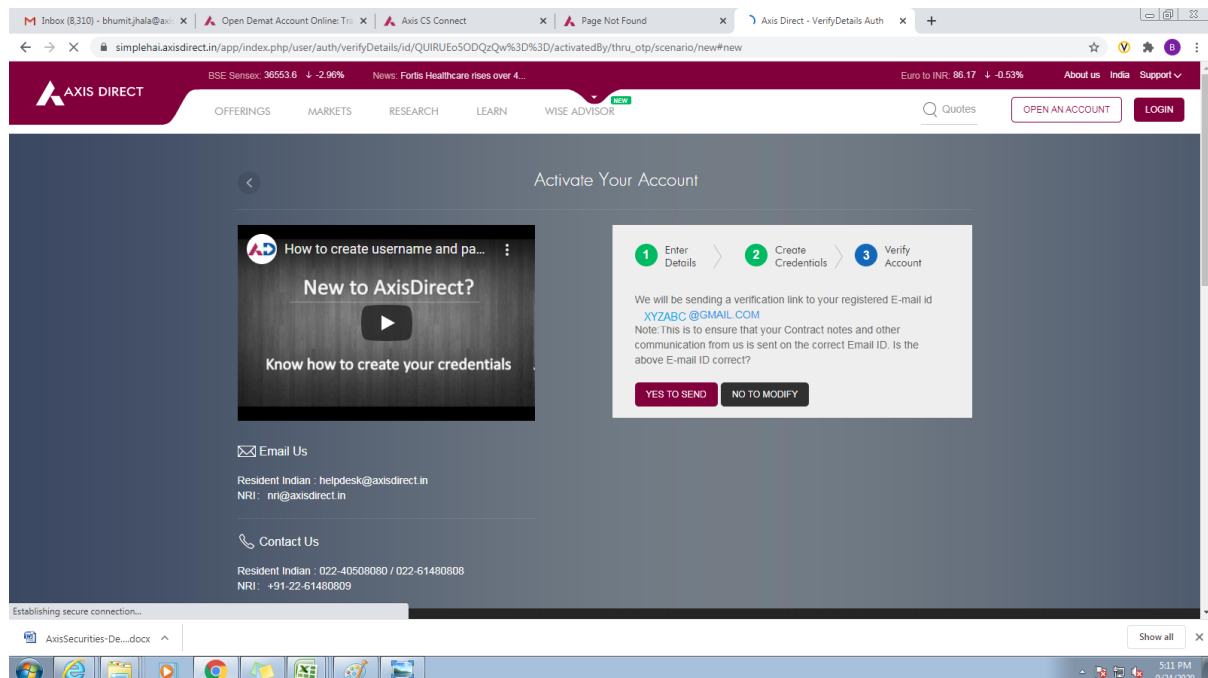
NNHTXH

Enter Captcha

PROCEED

Already have a Username & Password? [Click here](#)

**Step6:** This asks you to verify your email ID for all kinds of communications sent by us, you can click on the 'YES TO SEND' tab to proceed; the link to verify your E-Mail would be sent to the registered email ID showing on this screen



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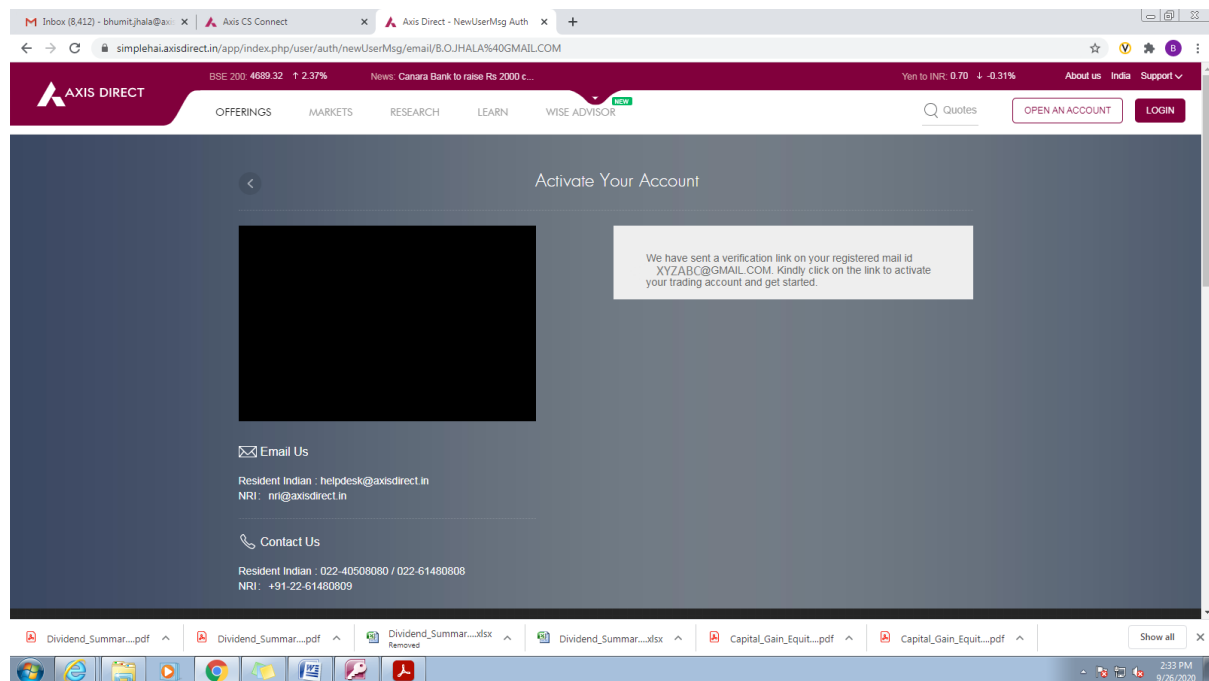
Contact Us  
Resident Indian : 022-40508080 / 022-61480808  
NRI : +91-22-61480809

1 Enter Details 2 Create Credentials 3 Verify Account

We will be sending a verification link to your registered E-mail id  
[XYZABC@GMAIL.COM](#)  
Note: This is to ensure that your Contract notes and other communication from us is sent on the correct Email ID. Is the above E-mail ID correct?

YES TO SEND NO TO MODIFY

**Step7:** Please click on the link sent on your registered Email ID with us to verify your email ID



**END**