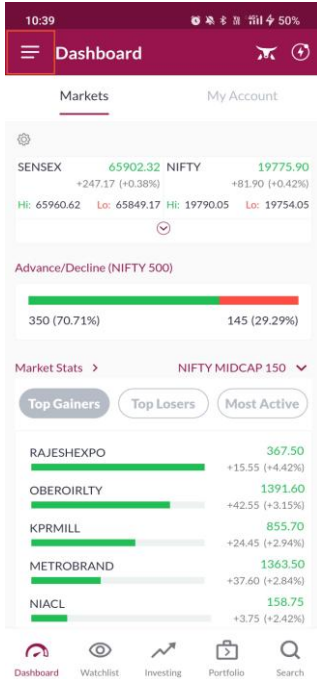
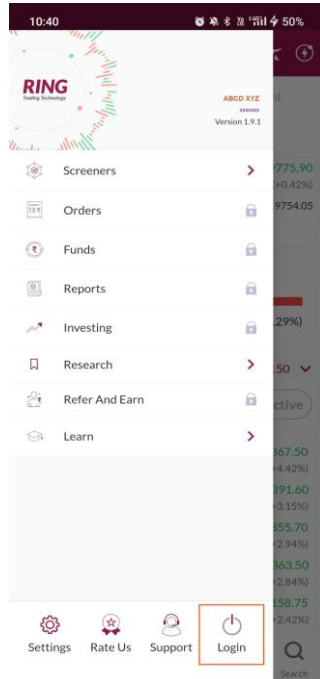


## How to reset your password on the RING mobile app?

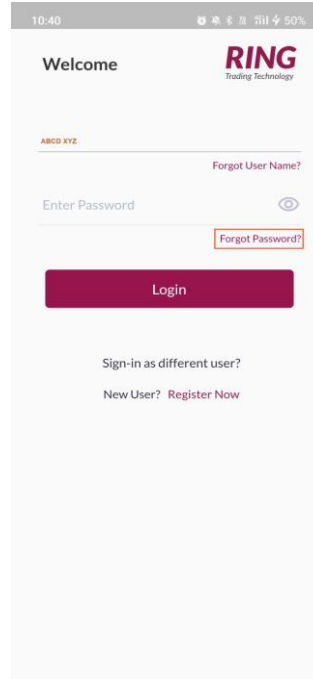
**Step 1:** Click on the 3 horizontal lines next to Dashboard in the top left corner of the screen



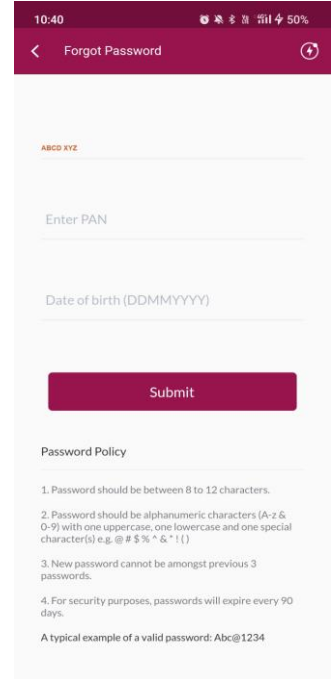
**Step 2:** Click on 'Login' in the bottom right of the screen



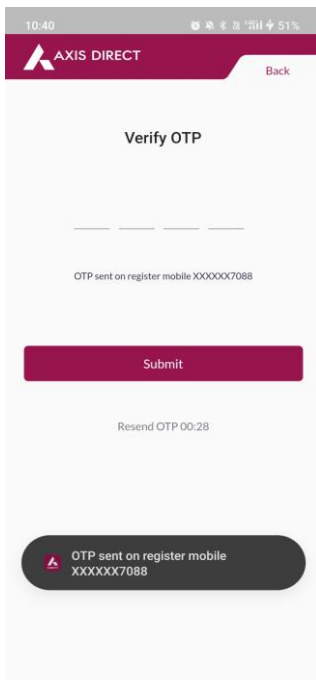
**Step 3:** Your username will auto populate on the screen click on 'Forgot Password' below the 'Enter Password' field to proceed



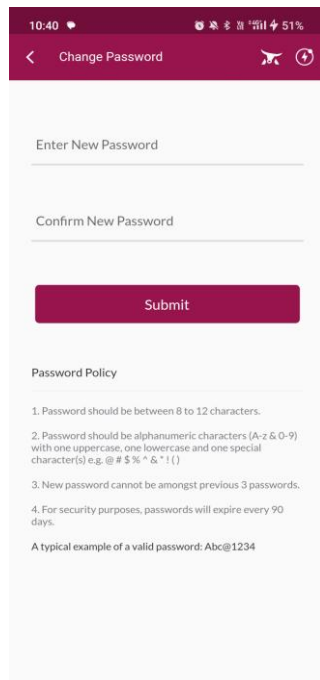
**Step 4:** Your username will be auto populated as in the previous screen, enter the 'PAN' and 'DOB' in DDMYYYY format and then click on 'Submit'



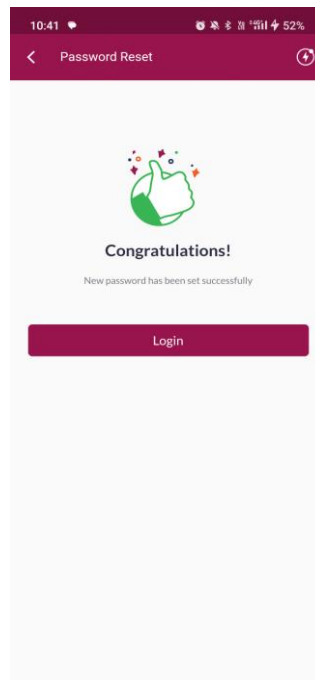
**Step 5:** A 4 digit OTP will be sent to your registered mobile number with us, please enter the OTP to proceed



**Step 6:** Generate a password as per the guidelines stated in 'Password Policy' stated below and enter it twice then click on 'Submit'



**Step 7:** Your password has been changed, click on 'Login' to login using the new password



**END**