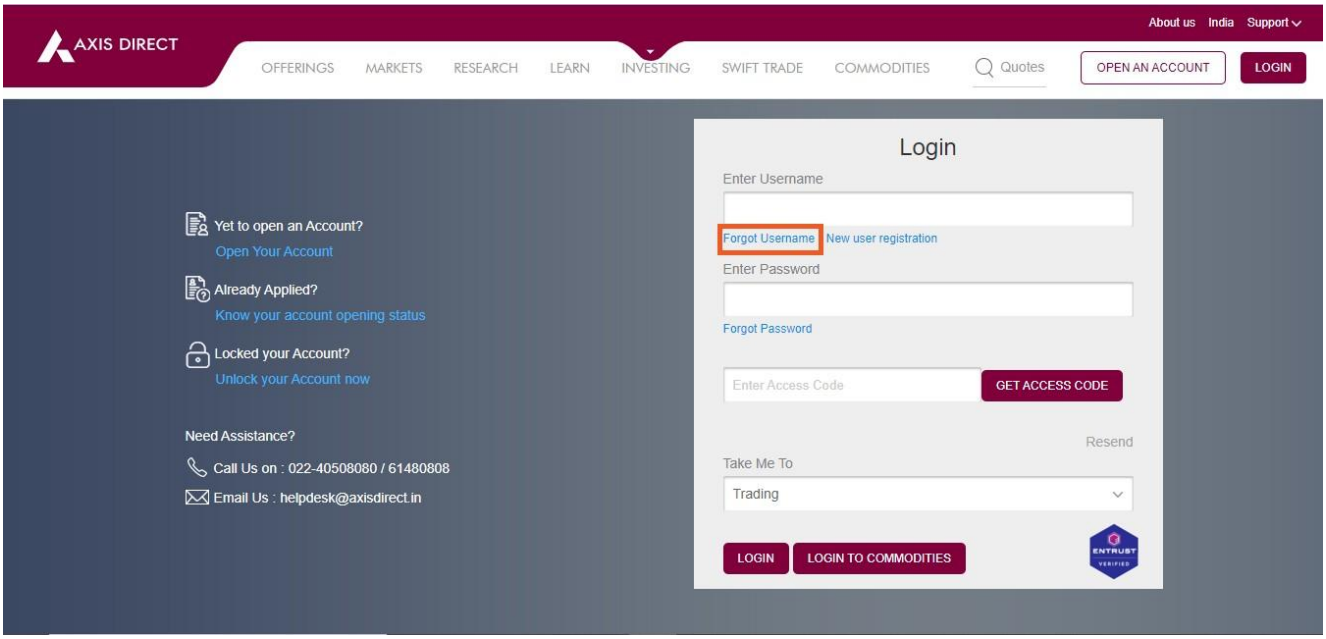
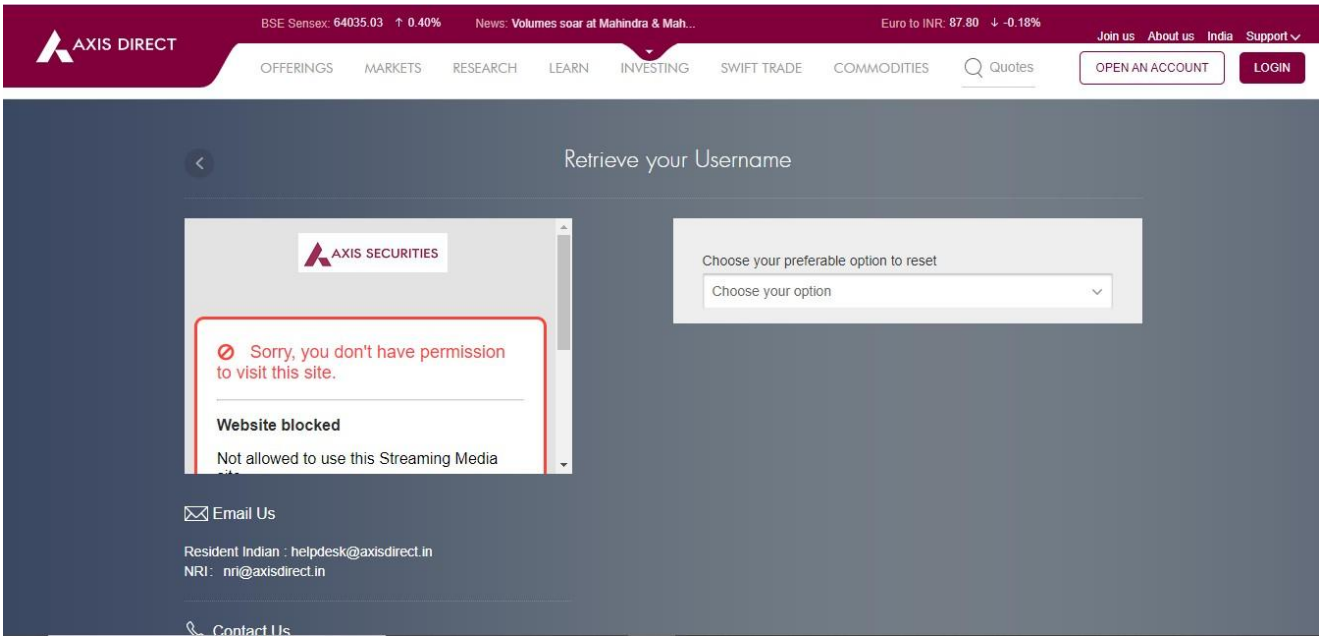
How to retrieve a forgotten Username?

Screen 1: Click on the **'Forgot Username'** link to begin the process



Screen 2: Click on the dropdown next to **'Choose your option'** to find **'Retrieve your Username through email'** to proceed'



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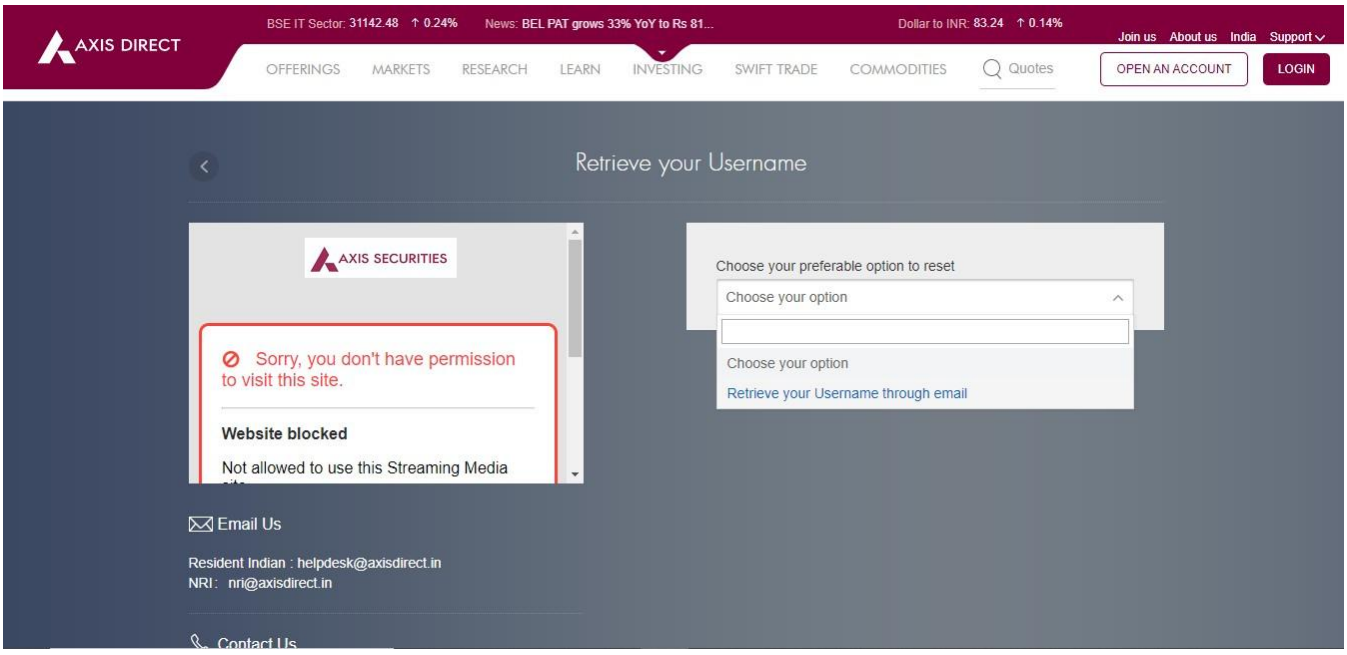
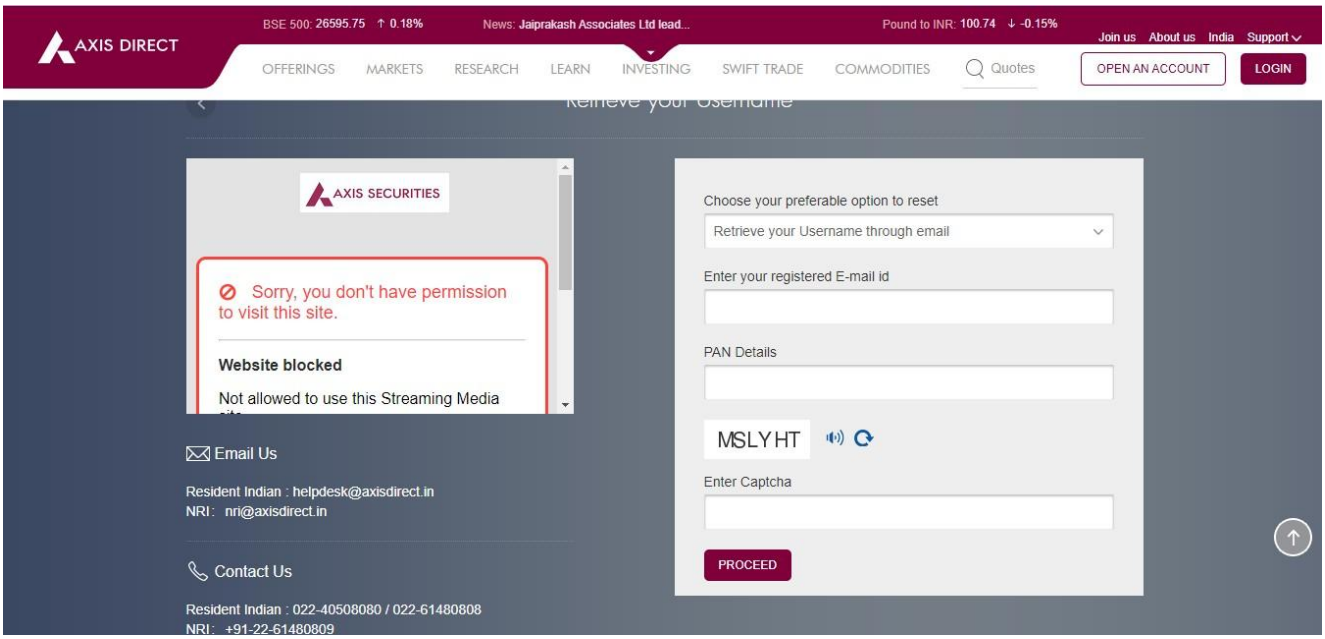
Screen 3: Click on **'Retrieve your Username through email'** to proceed



Screen 4: Enter your registered E-mail Id with us, your **PAN** & the **CAPTCHA** and then click on**'PROCEED'**



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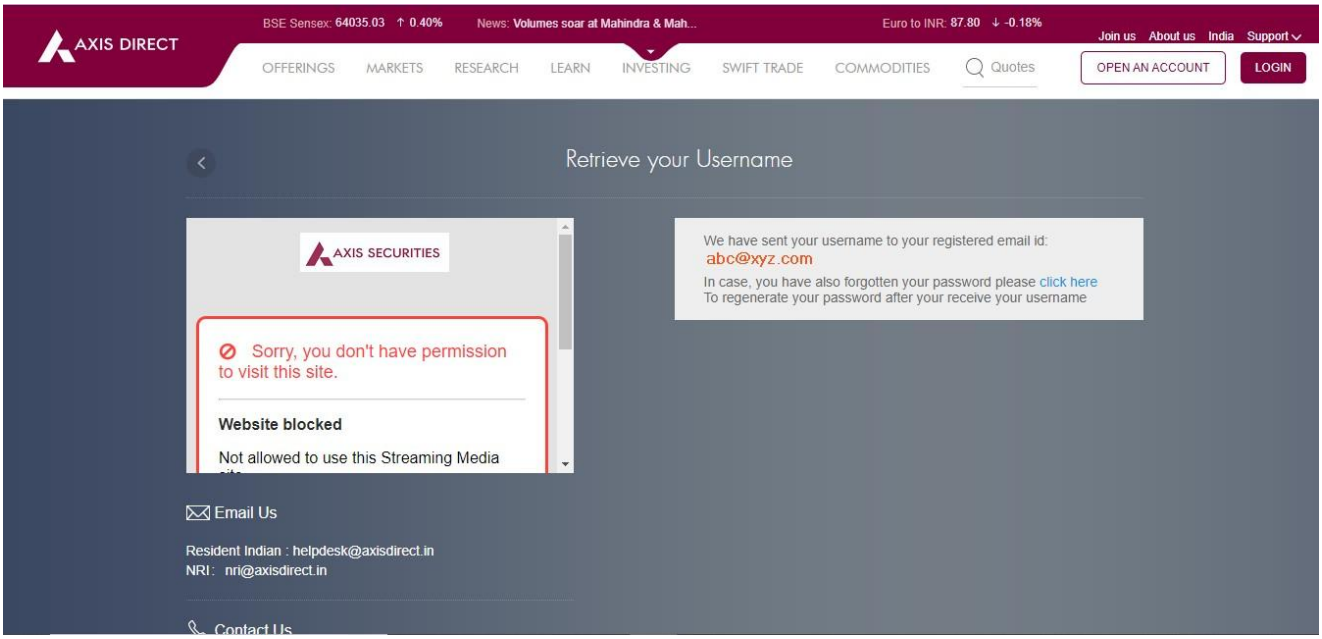
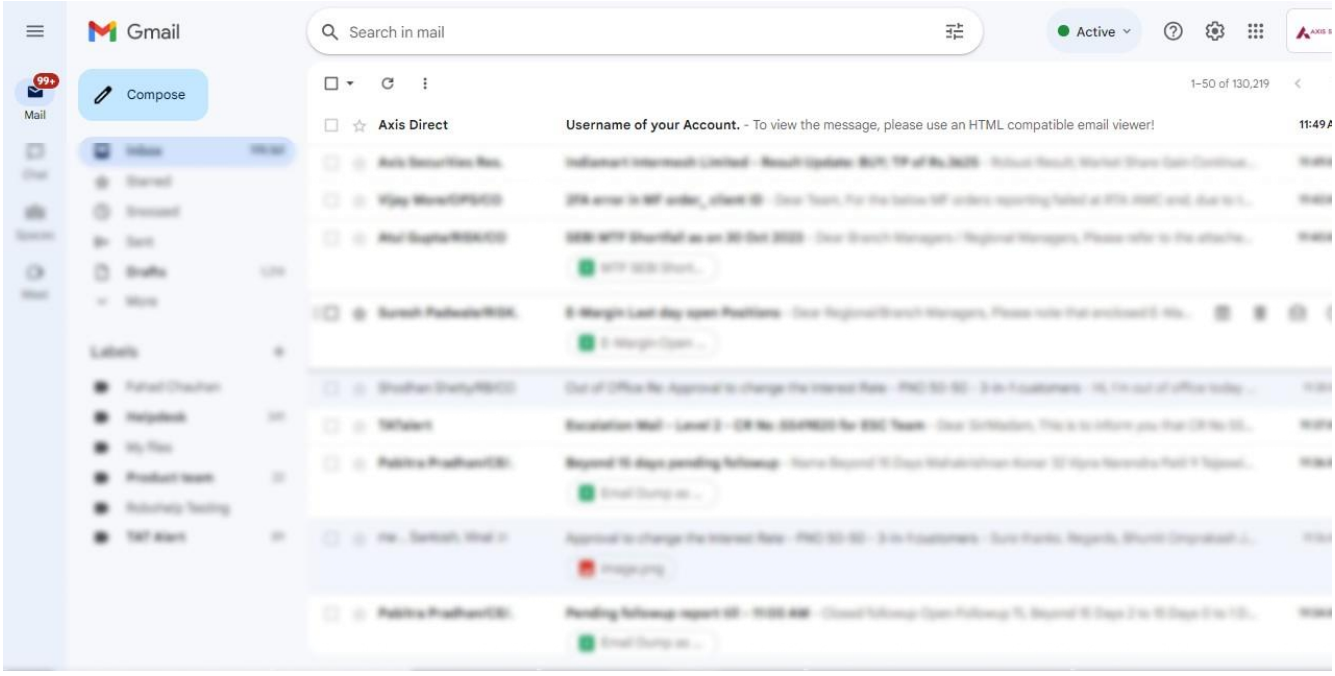
Screen 5: Your username will be sent to the registered E-mail ID with us, as shown in the image



Screen 6: You will receive an E-mail from **'service@axisdirect.in'** and subject line would be **'Username of your account'** which will have your username



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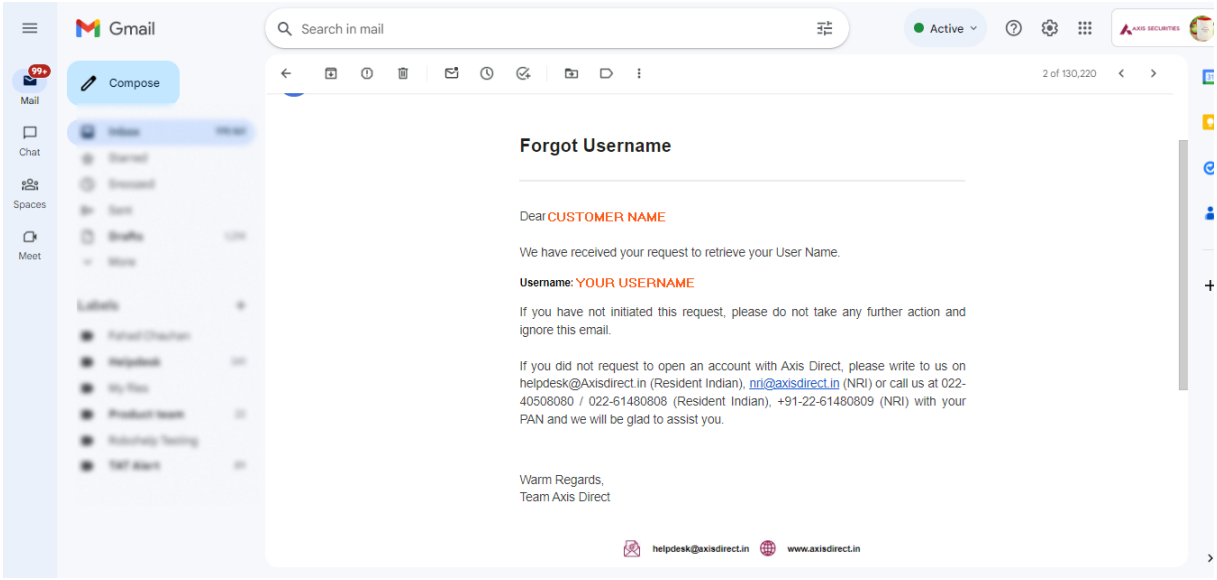
Email Sample:



END

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