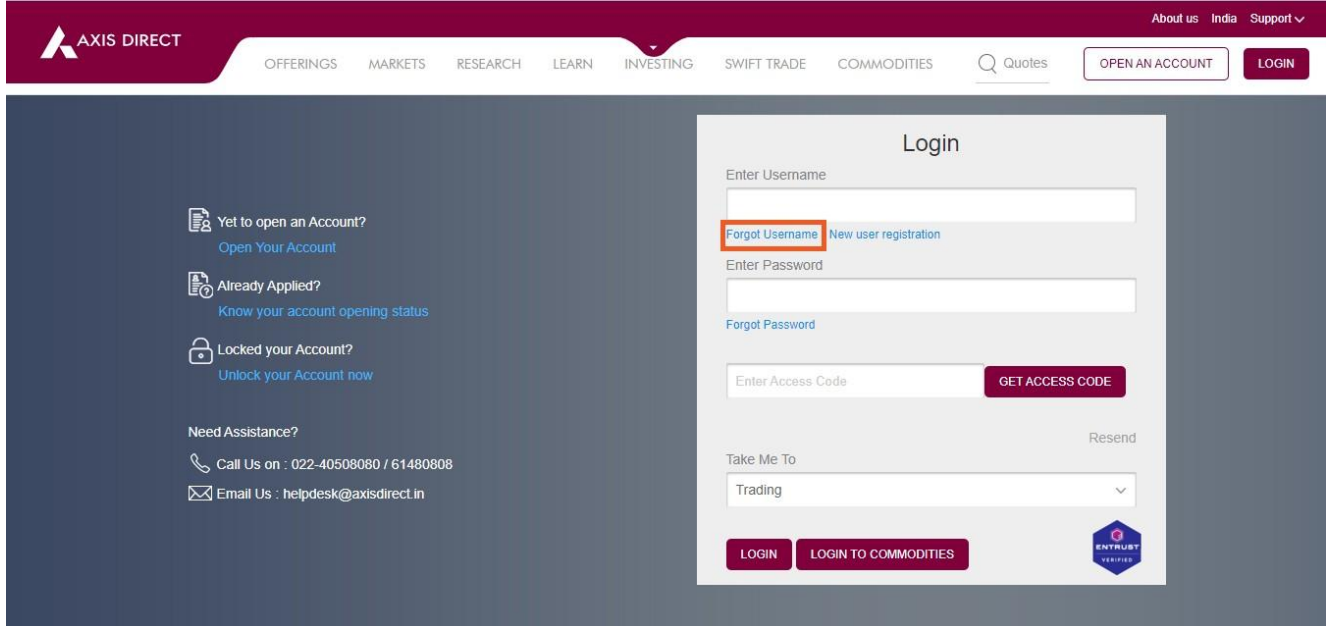


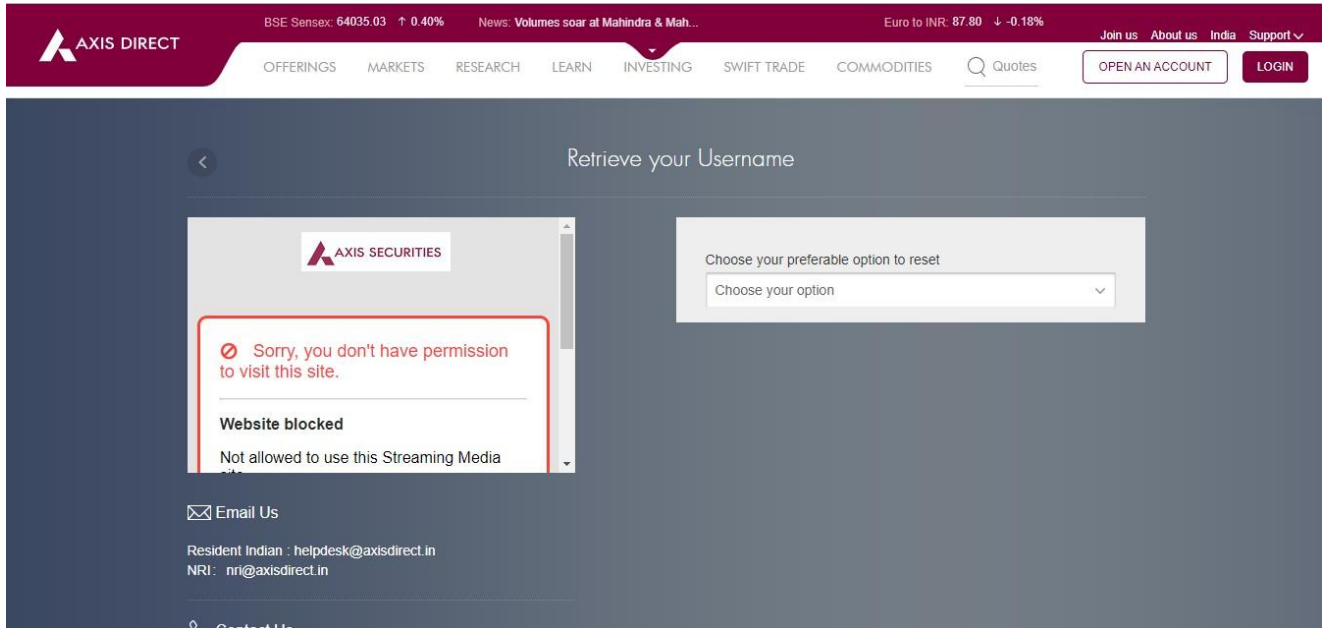
How to retrieve a forgotten Username?

Screen 1: Click on the 'Forgot Username' link to begin the process



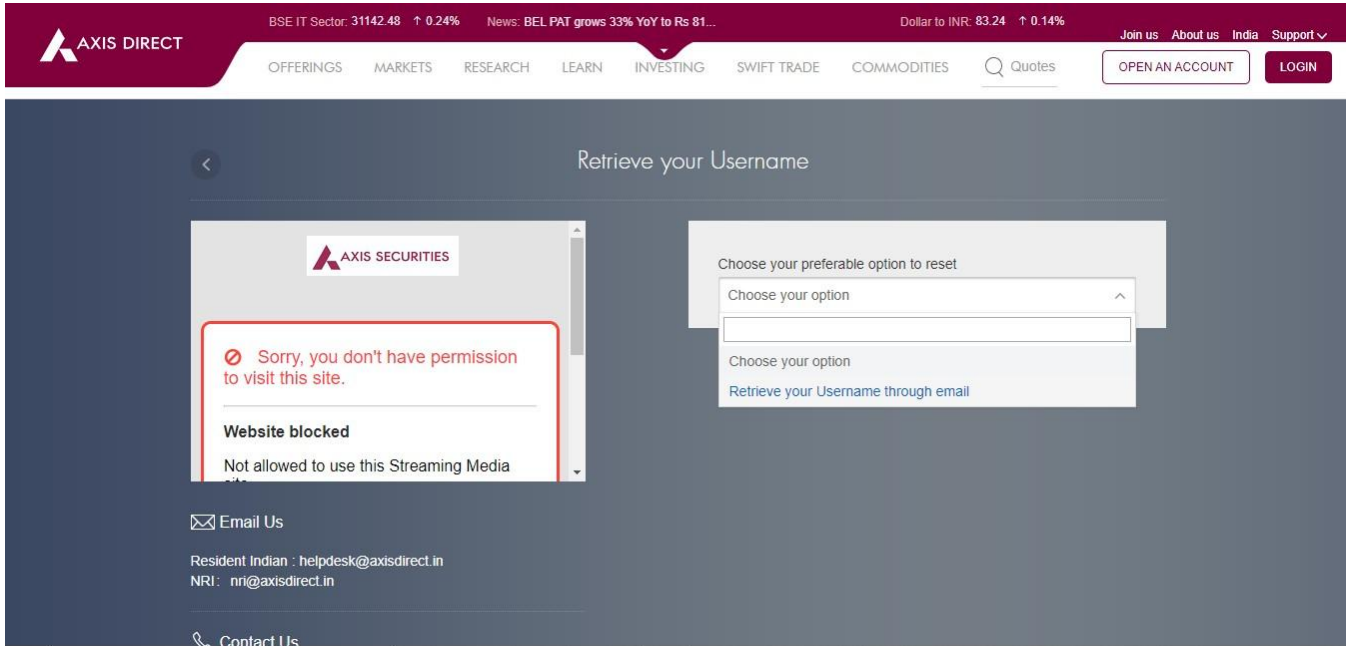
The screenshot shows the Axis Direct website's login interface. On the left, there are links for account-related issues: 'Yet to open an Account?' (Open Your Account), 'Already Applied?' (Know your account opening status), and 'Locked your Account?' (Unlock your Account now). Below these is contact information for assistance. On the right, the 'Login' form is visible. It includes fields for 'Enter Username' and 'Enter Password', with a 'Forgot Username' link highlighted in red next to the username field. Other options include 'New user registration', 'Forgot Password', and 'Enter Access Code' with a 'GET ACCESS CODE' button. A 'Take Me To' dropdown menu is set to 'Trading', and there are buttons for 'LOGIN' and 'LOGIN TO COMMODITIES'.

Screen 2: Click on the dropdown next to 'Choose your option' to find 'Retrieve your Username through email' to proceed'

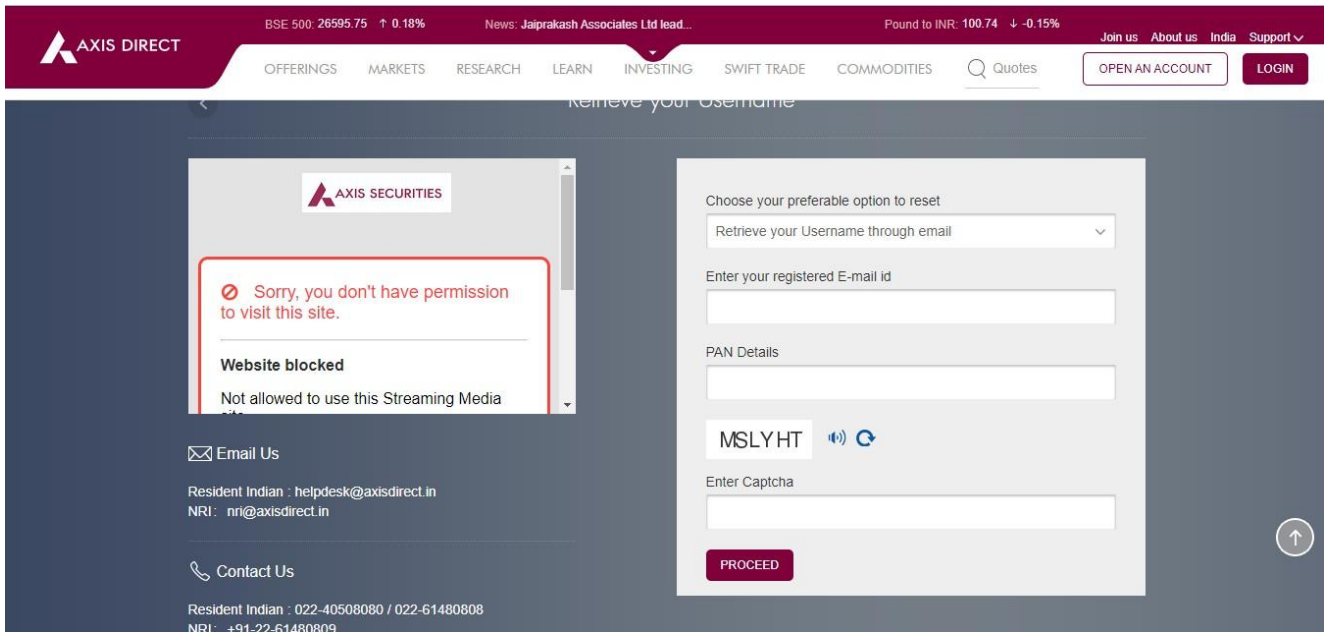


The screenshot shows the 'Retrieve your Username' page. At the top, there are market indicators: BSE Sensex at 64035.03 (up 0.40%), News about Mahindra & Mahindra, and Euro to INR at 87.80 (down -0.18%). The main content area features a dropdown menu titled 'Choose your preferable option to reset' with the text 'Choose your option' below it. A red-bordered error box is overlaid on the left, stating 'Sorry, you don't have permission to visit this site. Website blocked. Not allowed to use this Streaming Media'. At the bottom, there is contact information for email and phone.

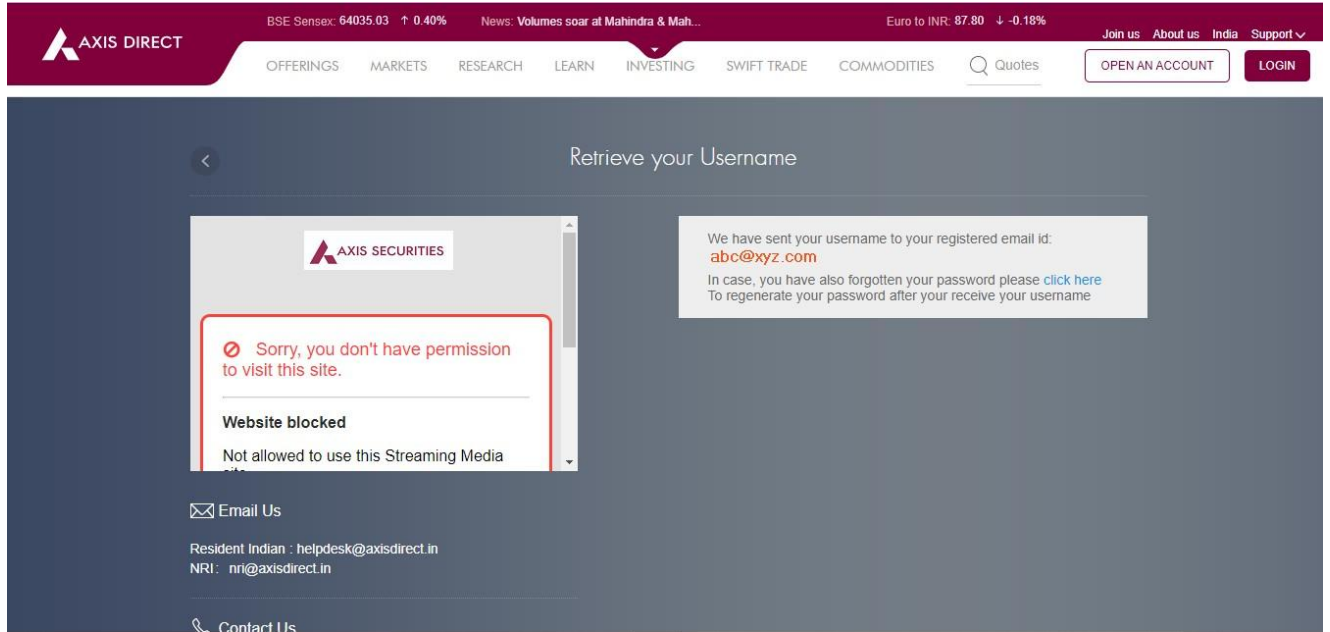
Screen 3: Click on 'Retrieve your Username through email' to proceed



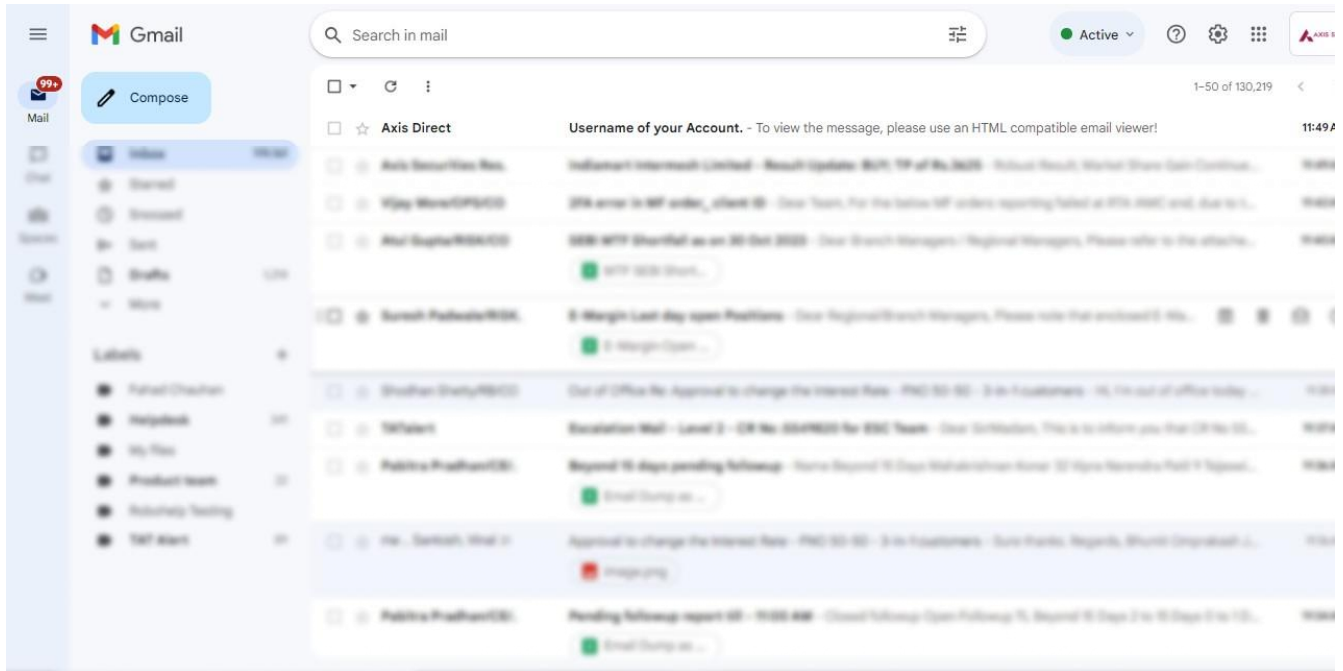
Screen 4: Enter your registered E-mail Id with us, your **PAN** & the **CAPTCHA** and then click on '**PROCEED**'



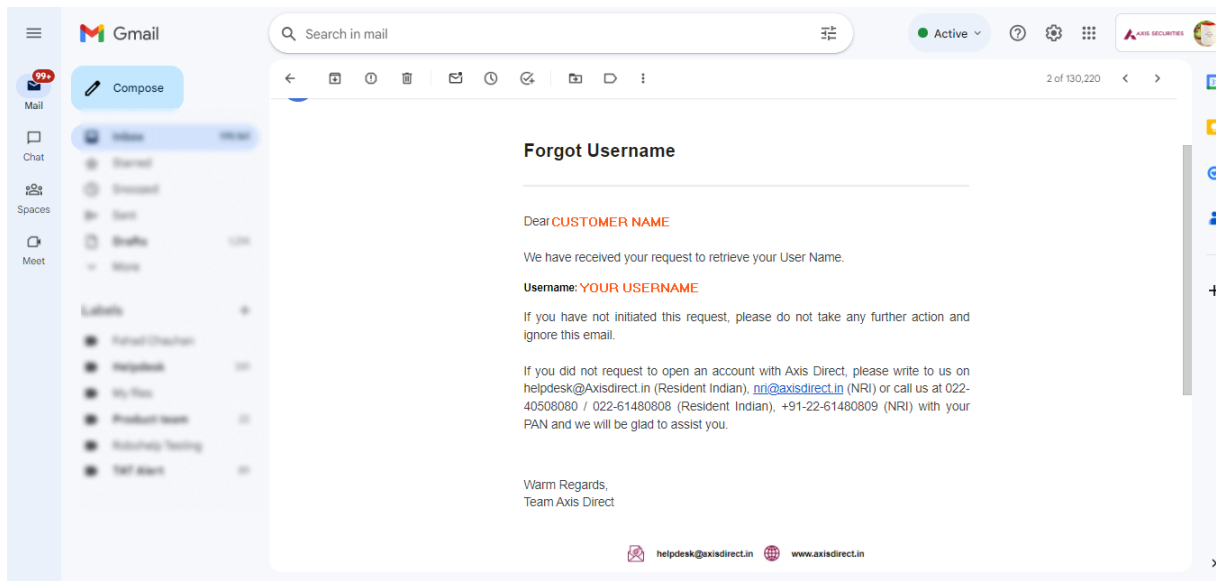
Screen 5: Your username will be sent to the registered E-mail ID with us, as shown in the image



Screen 6: You will receive an E-mail from 'service@axisdirect.in' and subject line would be 'Username of your account' which will have your username



Email Sample:



END