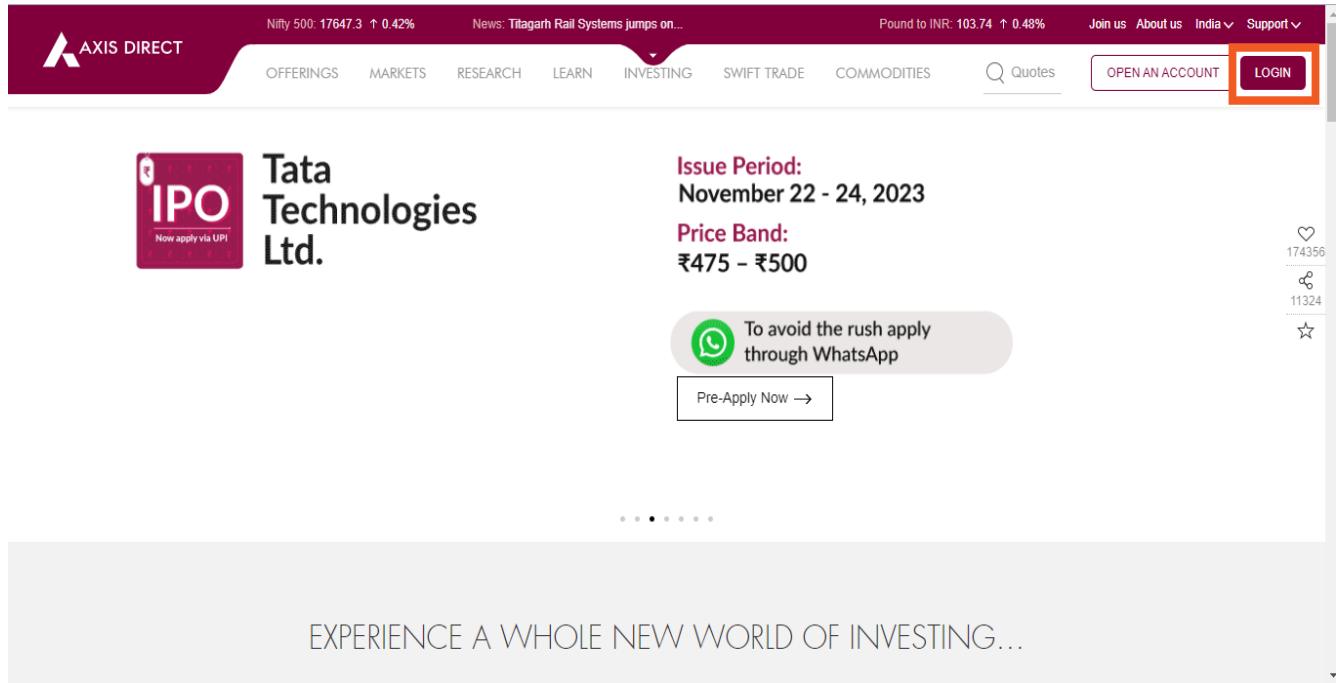


How to reset/change the password? Forgot Password Process - Web Portal

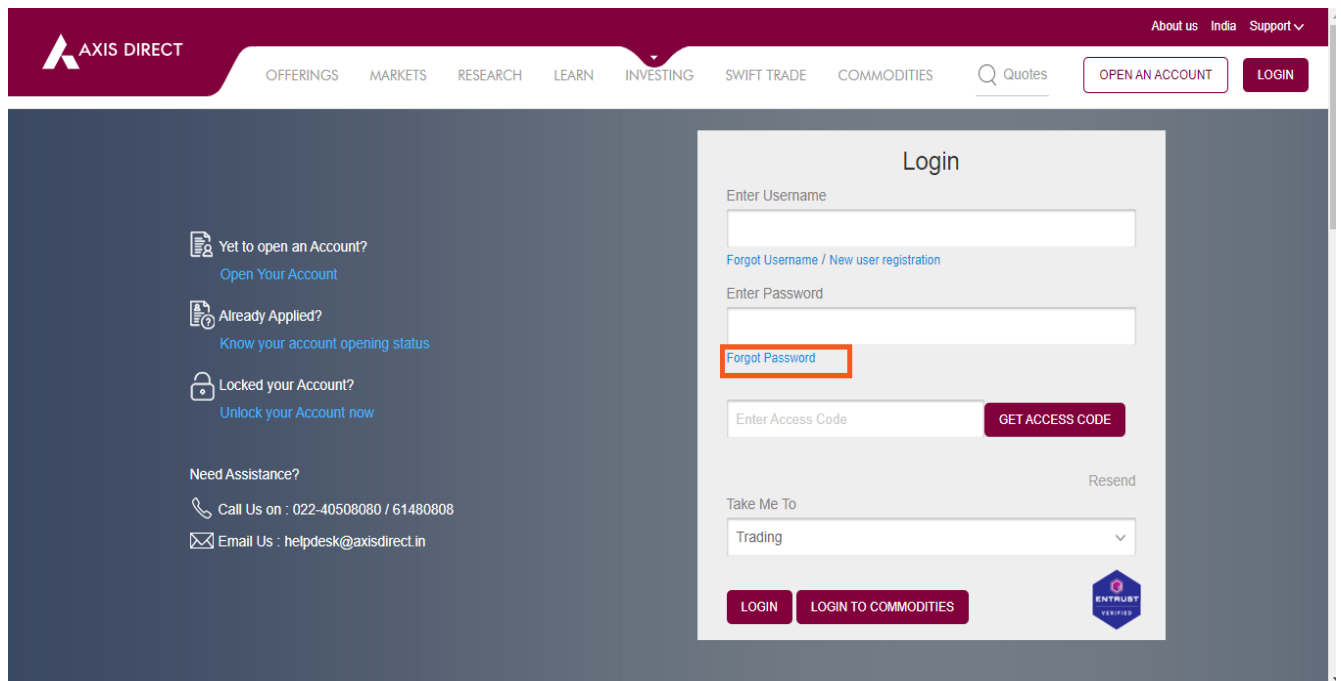
Please Note: Once changed your new password will applicable for all the Axis Direct online portals.

Step 1: [Click Here](#) to login to your account



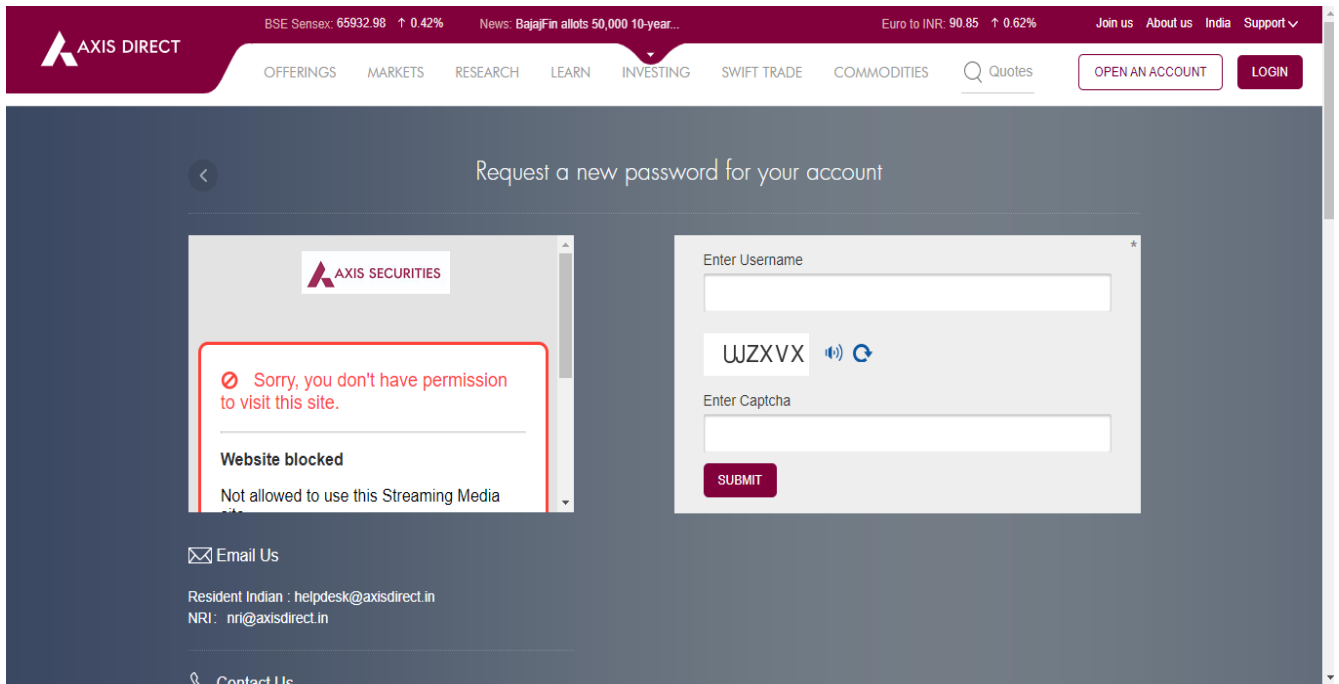
The screenshot shows the Axis Direct website home page. At the top, there is a navigation bar with the Axis Direct logo, market indices (Nifty 500: 17647.3 ↑ 0.42%, Pound to INR: 103.74 ↑ 0.48%), and links for 'Join us', 'About us', 'India', and 'Support'. Below the navigation bar, there are menu items: OFFERINGS, MARKETS, RESEARCH, LEARN, INVESTING, SWIFT TRADE, and COMMODITIES. A search bar labeled 'Quotes' and buttons for 'OPEN AN ACCOUNT' and 'LOGIN' are also present. The main content area features a large advertisement for Tata Technologies Ltd. IPO, with details: 'Issue Period: November 22 - 24, 2023' and 'Price Band: ₹475 - ₹500'. A WhatsApp chat bubble says 'To avoid the rush apply through WhatsApp' with a 'Pre-Apply Now' button. On the right side, there are social media icons and a star icon. At the bottom of the page, a banner reads 'EXPERIENCE A WHOLE NEW WORLD OF INVESTING...'

Step 2: On the login page click on '**Forgot Password**' to proceed

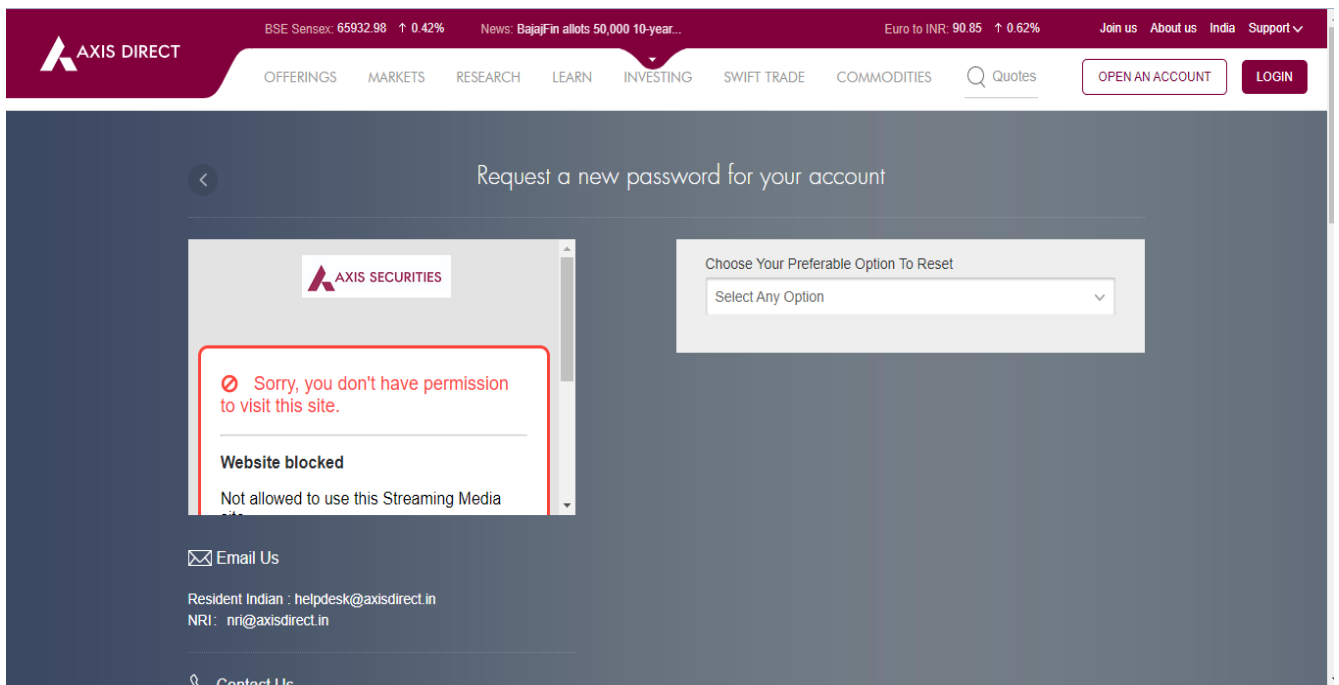


The screenshot shows the Axis Direct website login page. The navigation bar is similar to the home page. The main content area is a login form titled 'Login'. It has fields for 'Enter Username', 'Enter Password', and 'Enter Access Code'. There are buttons for 'GET ACCESS CODE', 'LOGIN', and 'LOGIN TO COMMODITIES'. A 'Forgot Password' link is highlighted with an orange box. There are also links for 'Open Your Account', 'Know your account opening status', and 'Unlock your Account now'. A 'Need Assistance?' section provides contact information: 'Call Us on : 022-40508080 / 61480808' and 'Email Us : helpdesk@axisdirect.in'. A 'Resend' button is next to the 'Take Me To' dropdown menu, which is set to 'Trading'. An 'ENTRUST VERIFIED' logo is at the bottom right.

Step 3: Enter your Username and the CAPTCHA



Step 4: Select your preferred option to reset the password



Step 4 CONTD...

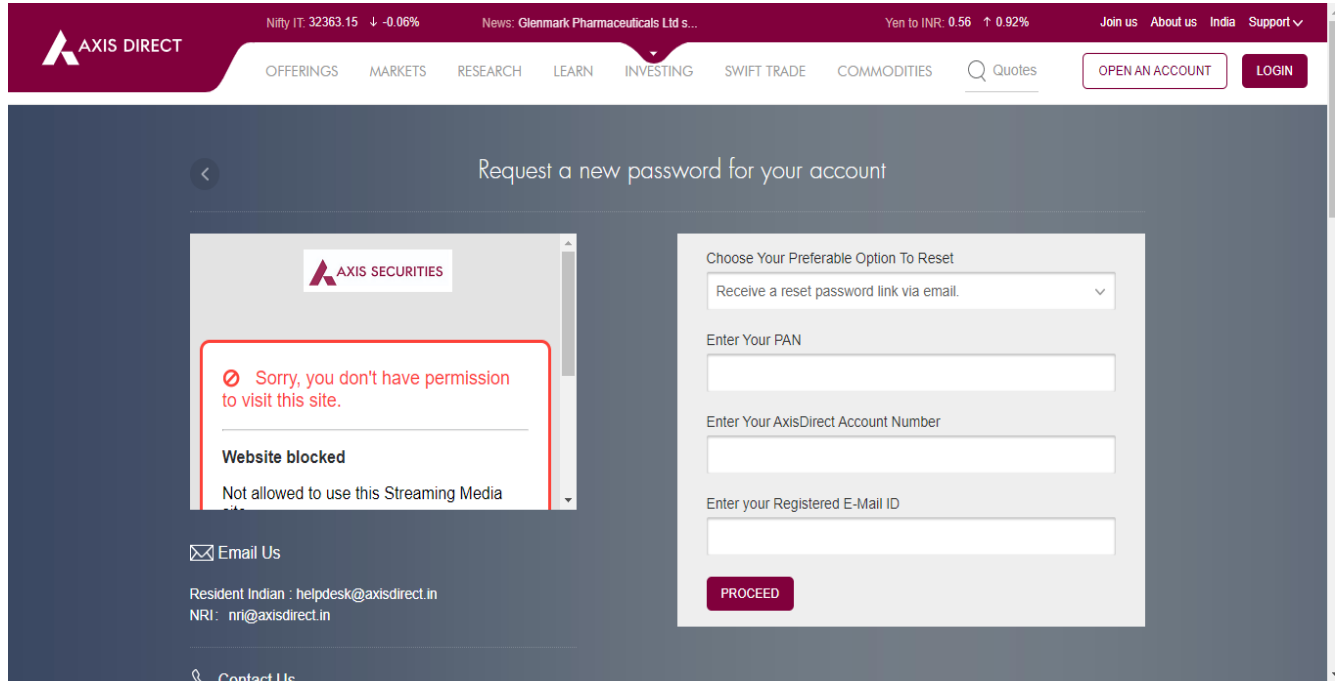
The screenshot displays the Axis Direct website interface. At the top, a dark blue header contains the Axis Direct logo and navigation links: OFFERINGS, MARKETS, RESEARCH, LEARN, INVESTING, SWIFT TRADE, COMMODITIES, and Quotes. Market data is shown: BSE Sensex: 65930.77 (↑ 0.42%), News: Oberoi Realty hits record high..., and Euro to INR: 90.85 (↑ 0.62%). Utility links include Join us, About us, India, and Support. Two buttons, 'OPEN AN ACCOUNT' and 'LOGIN', are visible on the right.

The main content area is titled 'Request a new password for your account'. It features a 'Choose Your Preferable Option To Reset' form with a dropdown menu set to 'Select Any Option' and a text input field. Below the form are two options: 'Receive a reset password link via email.' and 'Send OTP to my registered Mobile Number'. A blue link 'Select Any Option' is also present.

Overlaid on the left is a 'Website blocked' error message from 'AXIS SECURITIES'. The message states: 'Sorry, you don't have permission to visit this site.' and 'Not allowed to use this Streaming Media site.' It includes an 'Email Us' link with contact information: Resident Indian: helpdesk@axisdirect.in and NRI: nri@axisdirect.in.

Receive a reset password link via email

The system would ask you enter the PAN and the AxisDirect Account number which is your trading account number, you can find the trading account number on any of the previous Contract Notes or Emails sent to you on your registered email ID from Axis Direct



AXIS DIRECT Nifty IT: 32363.15 ↓ -0.06% News: Glenmark Pharmaceuticals Ltd s... Yen to INR: 0.56 ↑ 0.92% Join us About us India Support

OFFERINGS MARKETS RESEARCH LEARN INVESTING SWIFT TRADE COMMODITIES Quotes OPEN AN ACCOUNT LOGIN

Request a new password for your account

AXIS SECURITIES

Sorry, you don't have permission to visit this site.

Website blocked

Not allowed to use this Streaming Media site.

Email Us

Resident Indian : helpdesk@axisdirect.in
NRI : nri@axisdirect.in

Contact Us

Choose Your Preferable Option To Reset

Receive a reset password link via email.

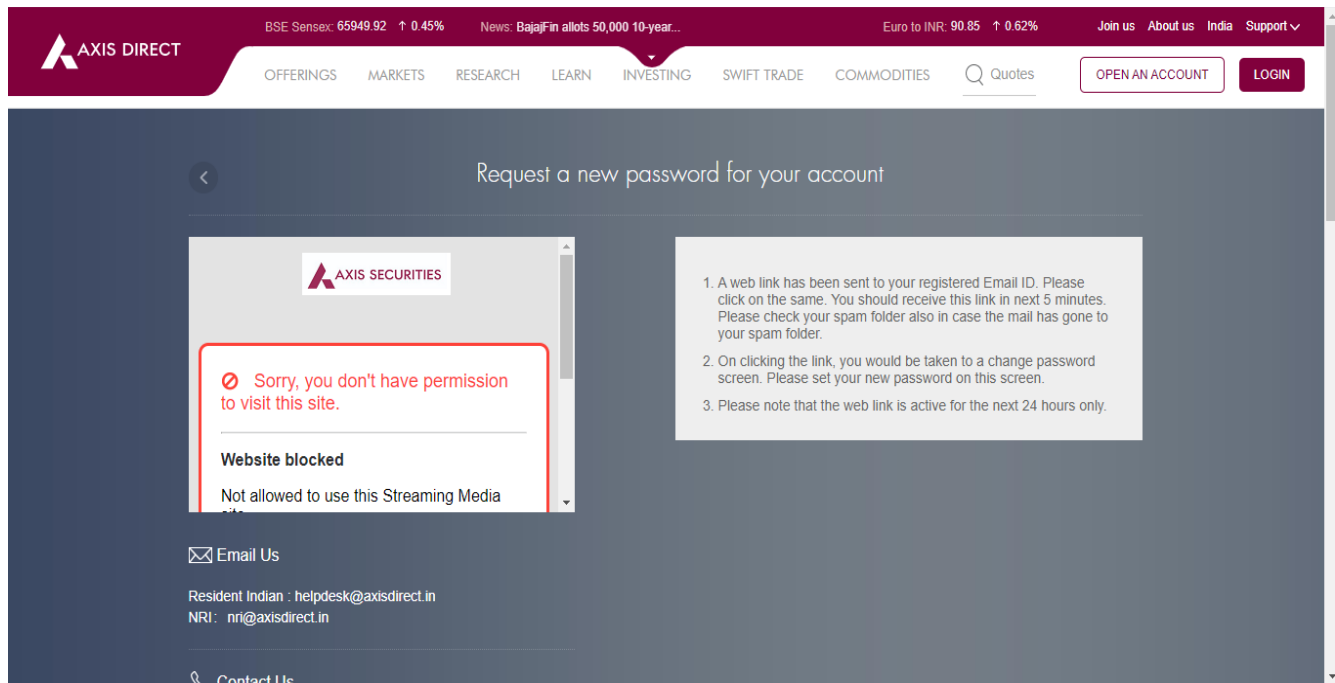
Enter Your PAN

Enter Your AxisDirect Account Number

Enter your Registered E-Mail ID

PROCEED

A web link to change the password will be sent to you registered E-mail ID with us.



AXIS DIRECT BSE Sensex: 65949.92 ↑ 0.45% News: BajajFin allots 50,000 10-year... Euro to INR: 90.85 ↑ 0.62% Join us About us India Support

OFFERINGS MARKETS RESEARCH LEARN INVESTING SWIFT TRADE COMMODITIES Quotes OPEN AN ACCOUNT LOGIN

Request a new password for your account

AXIS SECURITIES

Sorry, you don't have permission to visit this site.

Website blocked

Not allowed to use this Streaming Media site.

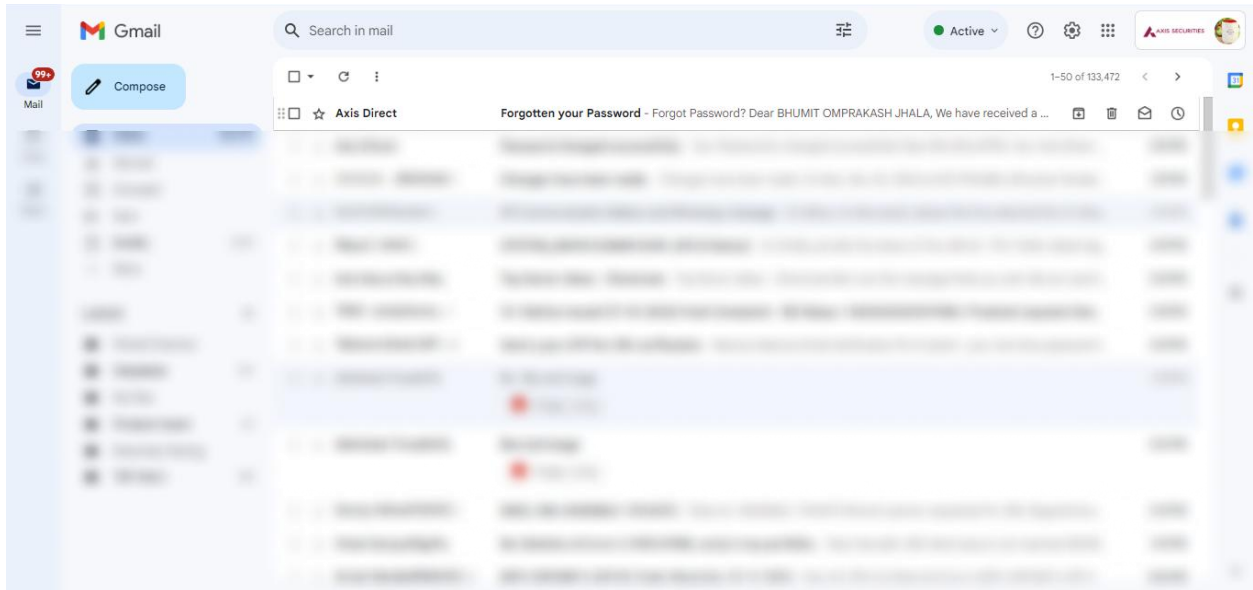
Email Us

Resident Indian : helpdesk@axisdirect.in
NRI : nri@axisdirect.in

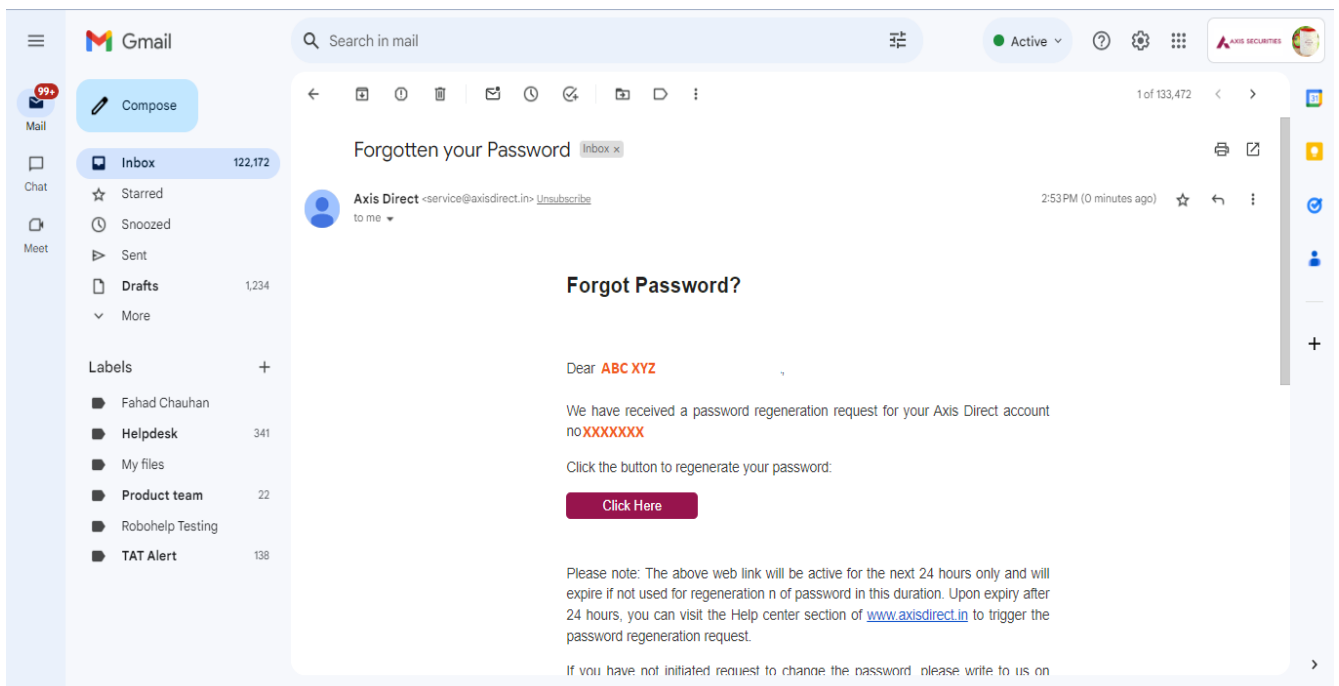
Contact Us

1. A web link has been sent to your registered Email ID. Please click on the same. You should receive this link in next 5 minutes. Please check your spam folder also in case the mail has gone to your spam folder.
2. On clicking the link, you would be taken to a change password screen. Please set your new password on this screen.
3. Please note that the web link is active for the next 24 hours only.

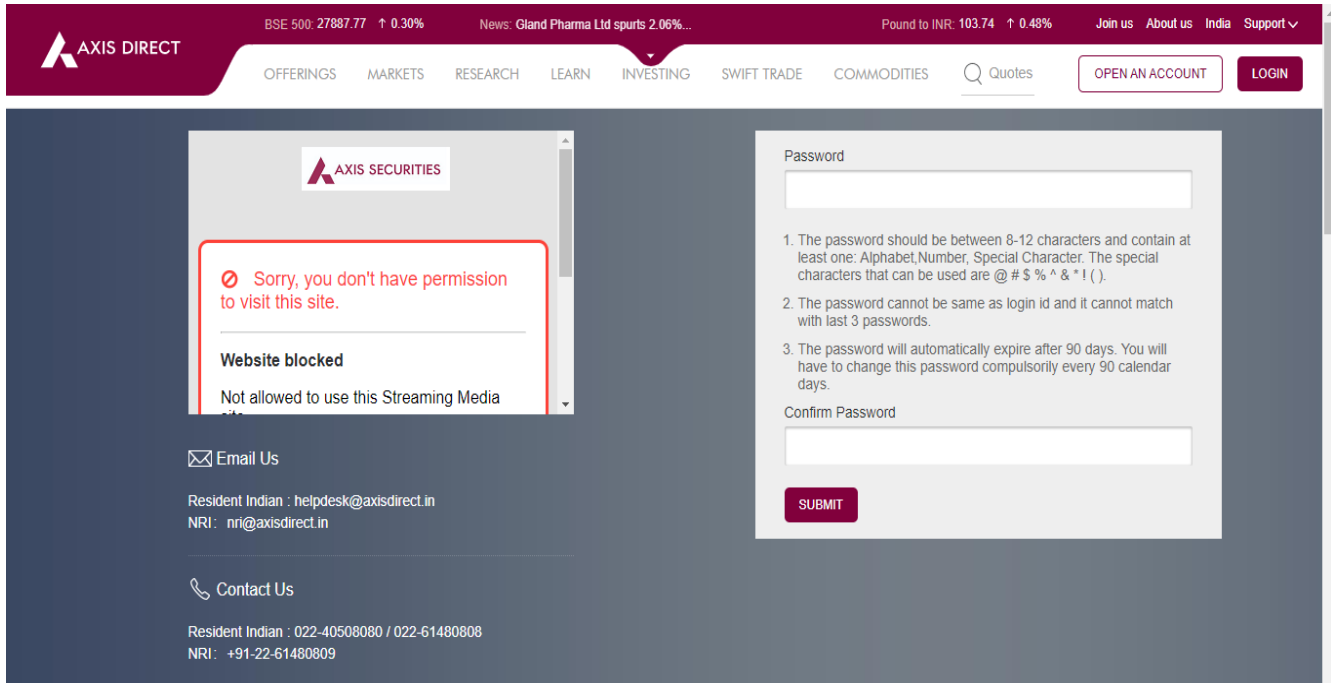
The E-mail would have the subject line **'Forgotten your Password'** as shown in the image below



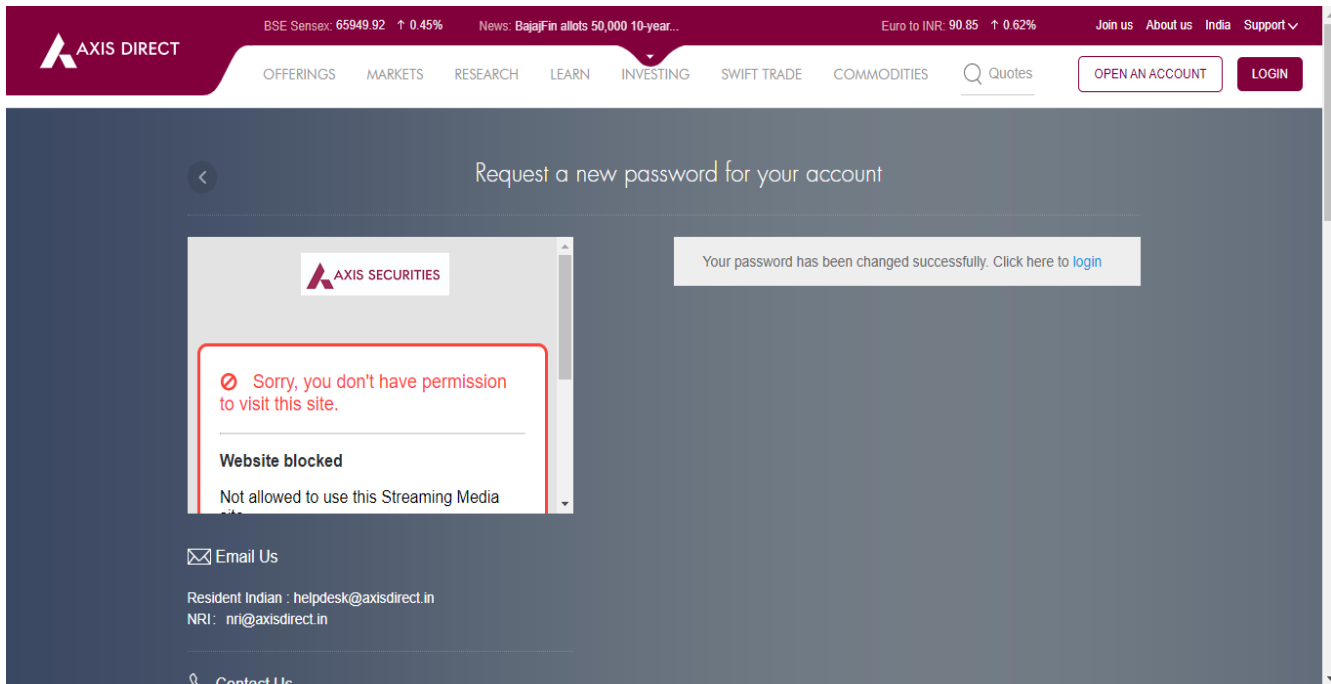
Click on the **'Click Here'** tab in the mail to proceed with changing the password



Once you click on the **'Click Here'** tab the system will ask you to enter the new password twice to change it to your desired password, please select a new password as per the password policy mentioned on the screen



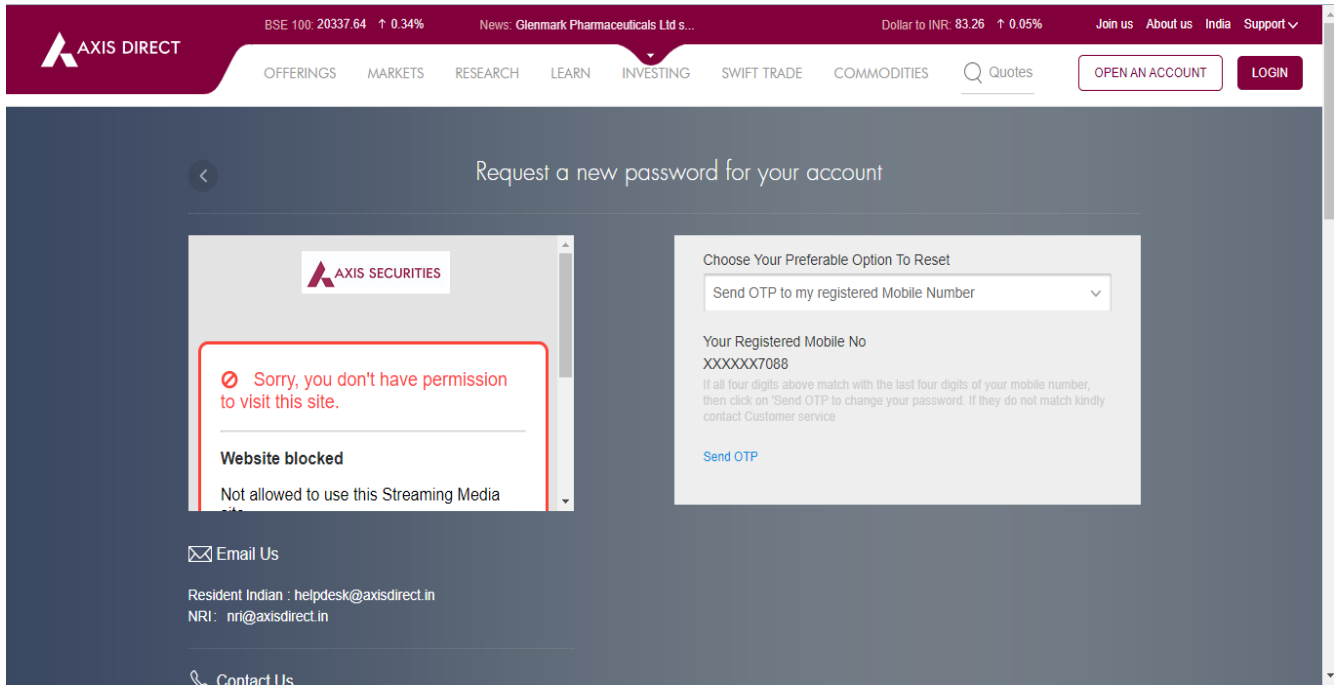
The password is now changed and you can now login using your new password on all the platforms



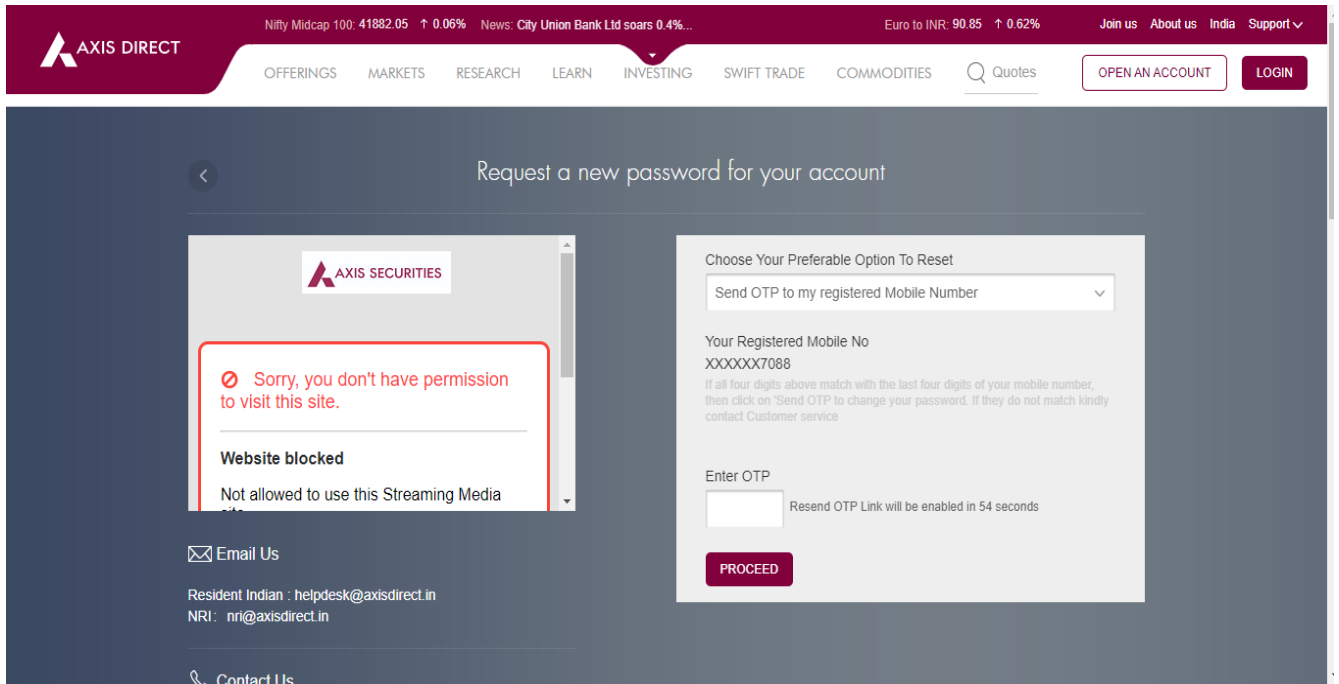
CONTD...

Send OTP to my registered Mobile number

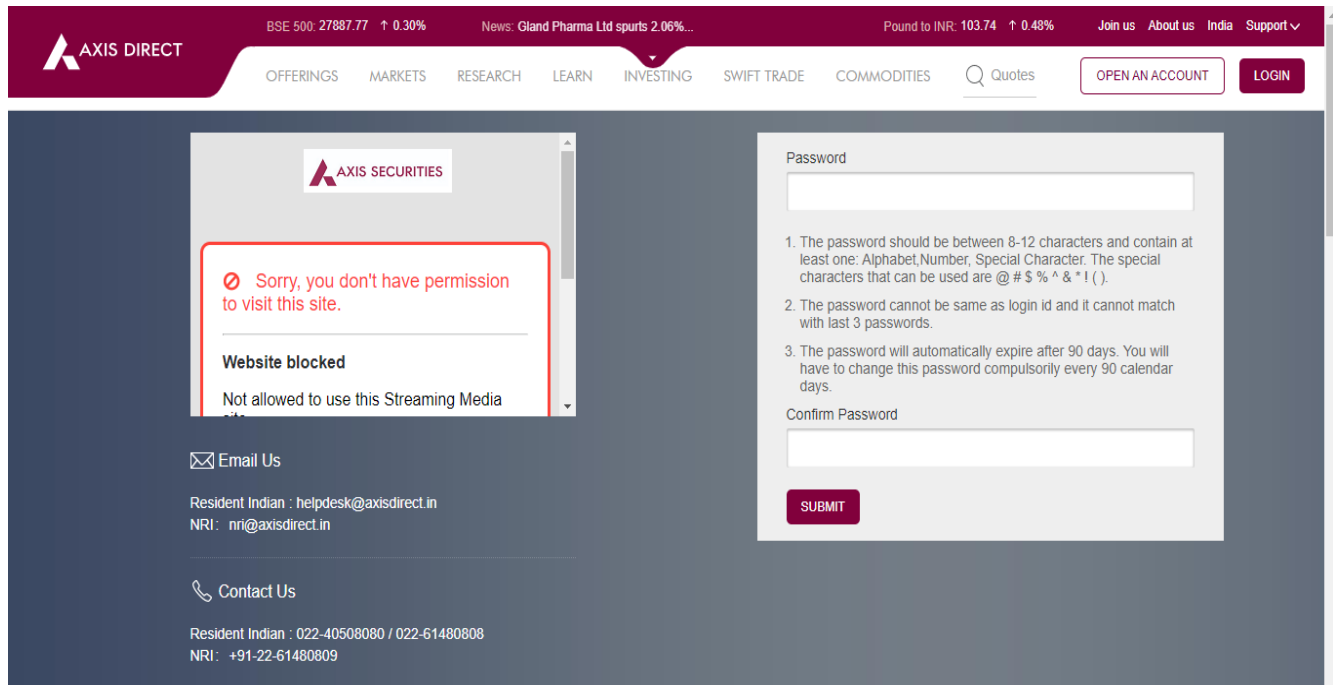
An OTP will be sent to your registered mobile number with us



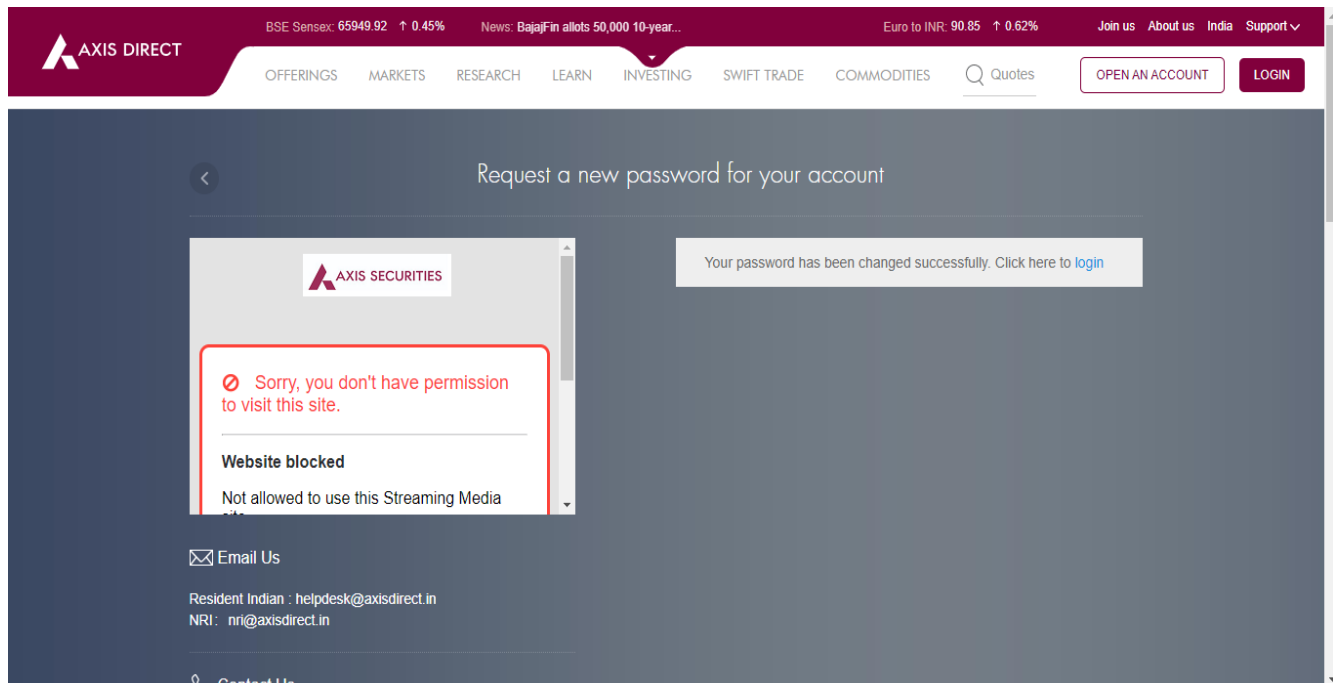
Enter the OTP and click on 'PROCEED'



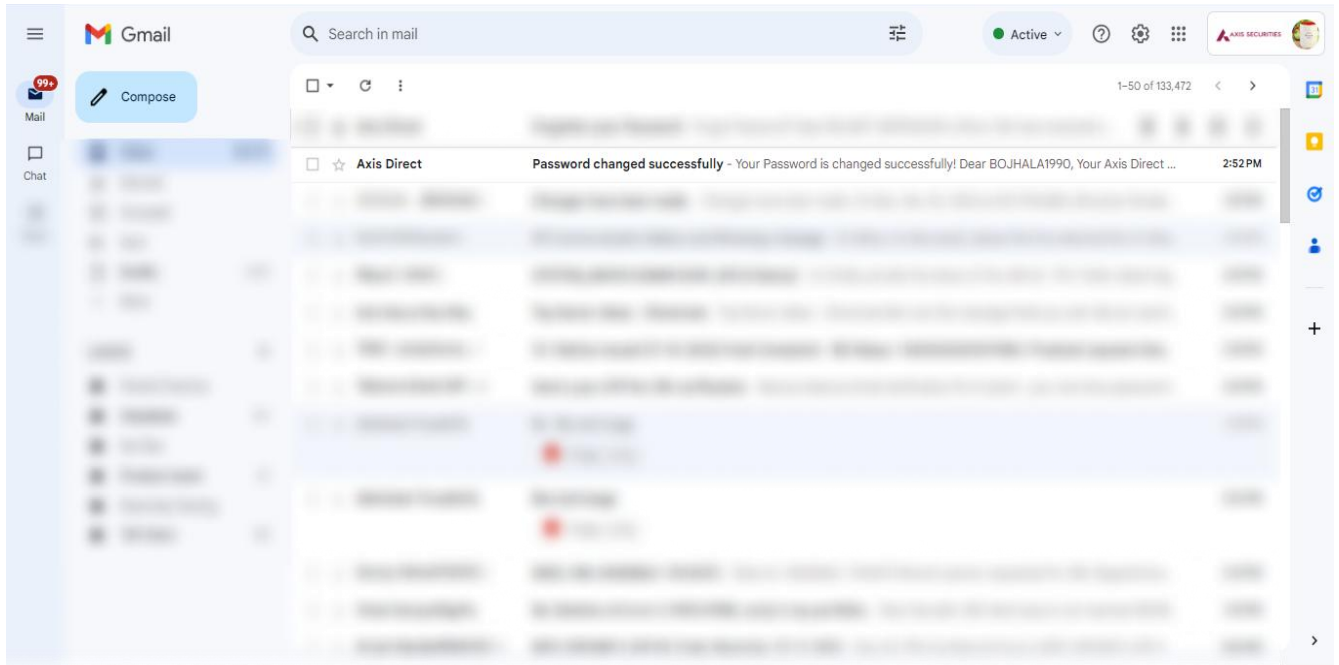
Once you click on **'PROCEED'** on the previous screen, the system will ask you enter the new password twice, please generate the new password as per the password policy mentioned on the screen and then click on **'SUBMIT'**



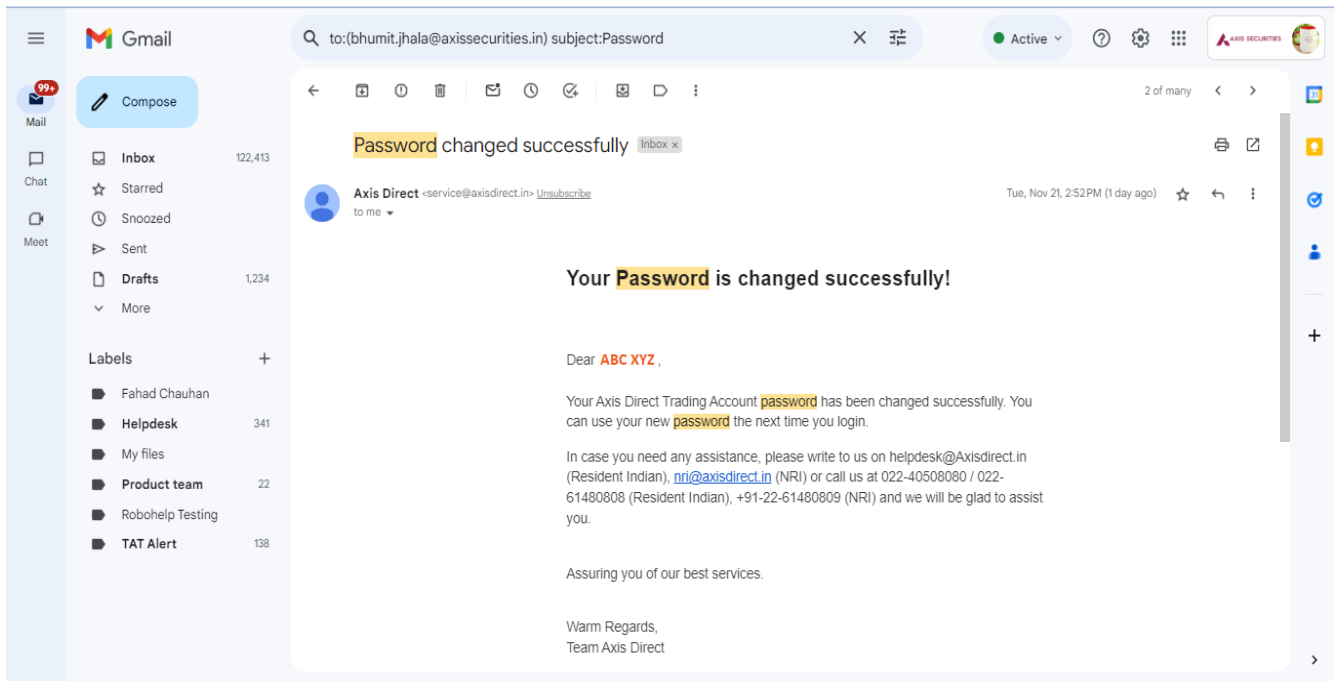
The password is now changed and you can now login using your new password on all the platforms, you would also receive an E-mail on your registered E-mail ID with us informing you about the change



Email Subject Line



E-mail Sample



END