

Strengthening Business Continuity at Axis Direct

At Axis Direct, we are committed to implementing an effective Business Continuity Management System (BCMS), aligned with ISO 22301, to strengthen our continuity capabilities and safeguard the interests of our stakeholders.

Through this framework, we aim to:

- Ensure availability and resilience of critical IT infrastructure and services
- Mitigate disruptions and minimise downtime
- Comply with applicable regulatory and statutory requirements
- Continually improve the effectiveness and performance of the BCMS by incorporating lessons learned
- Educate employees and encourage active participation to sustain Business Continuity practices

The Business Continuity Management Policy provides the foundation for setting BCMS objectives and supports the establishment of departmental and project-level goals.

The Chief Operating Officer (COO), along with department heads, reviews this policy at least annually—or whenever there are significant organisational changes—to ensure its continued suitability, alignment with strategic direction, and overall effectiveness of the BCMS.

Regards,
Axis Direct