

## Complaints received by Portfolio Management Services for the month of September 2024

### 1. Data for every month ending

TotalPMSComplaints								
Sr. No.	Received from	Carried forward from previous Month	Received During the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	NA
2	SEBI (SCORES)	0	0	0	0	0	0	NA
3	Stock Exchanges	0	0	0	0	0	0	NA
4	Other Sources (if any)	0	0	0	0	0	0	NA
5	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month

### 2. Trend of monthly disposal of complaints

FY24-25(TotalPMSComplaints)					
Sr. No.	Month	Carried forward From the Previous Month	Received	Resolved	Pending
1	Apr-24	0	0	0	0
2	May-24	0	0	0	0
3	Jun-24	0	1	1	0
4	Jul-24	0	0	0	0
5	Aug-24	0	0	0	0
6	Sep-24	0	0	0	0
7	Oct-24	-	-	-	-
8	Nov-24	-	-	-	-
9	Dec-24	-	-	-	-
10	Jan-25	-	-	-	-
11	Feb-25	-	-	-	-
12	Mar-25	-	-	-	-
<b>Grand Total</b>		<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>

### 3. Trend of annual disposal of complaints

TotalPMSComplaints					
Sr. No.	Year	Carried Forward from	Received during	Resolved during	Pending at the
		Previous Month	The year	The year	End of year
1	FY17-18	0	0	0	0
2	FY18-19	0	0	0	0
3	FY19-20	0	0	0	0
4	FY20-21	0	0	0	0
5	FY21-22	0	0	0	0
6	FY22-23	0	0	0	0
7	FY23-24	0	0	0	0
8	FY24-25	0	1	1	0
<b>Grand Total</b>		<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>