

Complaints received of Portfolio Management Services for the month of October 2024

1. Data for every month ending

TotalPMSComplaints								
Sr. No.	Received from	Carried forward from previous Month	Received During the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	NA
2	SEBI (SCORES)	0	0	0	0	0	0	NA
3	Stock Exchanges	0	0	0	0	0	0	NA
4	Other Sources (if any)	0	0	0	0	0	0	NA
5	Grand Total	0	0	0	0	0	0	0

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month

2. Trend of monthly disposal of complaints

FY24-25(TotalPMSComplaints)					
Sr. No.	Month	Carried forward From the Previous Month	Received	Resolved	Pending
1	Apr-24	0	0	0	0
2	May-24	0	0	0	0
3	Jun-24	0	1	1	0
4	Jul-24	0	0	0	0
5	Aug-24	0	0	0	0
6	Sep-24	0	0	0	0
7	Oct-24	0	0	0	0
8	Nov-24	-	-	-	-
9	Dec-24	-	-	-	-
10	Jan-25	-	-	-	-
11	Feb-25	-	-	-	-
12	Mar-25	-	-	-	-
Grand Total		0	1	1	0

3. Trend of annual disposal of complaints

TotalPMSComplaints					
Sr. No.	Year	Carried Forward from	Received during	Resolved during	Pending at the
		Previous Month	The year	The year	End of year
1	FY17-18	0	0	0	0
2	FY18-19	0	0	0	0
3	FY19-20	0	0	0	0
4	FY20-21	0	0	0	0
5	FY21-22	0	0	0	0
6	FY22-23	0	0	0	0
7	FY23-24	0	0	0	0
8	FY24-25	0	1	1	0
Grand Total		0	1	1	0