

Complaints received by Stock Brokers for the month of February 2024 for Portfolio Management Services

1. Data for every month ending

	TotalPMSComplaints							
Sr. No.	Received from	Carried forward from previous Month	Received During the month	Total Pending	Resolved*	Pending at the end Of the month**		Average Resolution time^ (in days)
						Pending for less than3 months	Pending for more than3months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	NA
2	SEBI (SCORES)	0	0	0	0		0	NA
3	Stock Exchanges	0	0	0	0	0	0	NA
4	Other Sources (if any)	0	0	0	0	0	0	NA
5	Grand Total	0	0	0	0	0	0	0

^{*}Should include complaints of previous months resolved in the current month, if any.

2. Trend of monthly disposal of complaints

FY23-24(TotalPMSComplaints)						
Sr. No.	Month	Carried forward From the Previous Month	Received	Resolved	Pending	
1	Apr-23	0	0	0	0	
2	May-23	0	0	0	0	
3	Jun-23	0	0	0	0	
4	Jul-23	0	0	0	0	
5	Aug-23	0	0	0	0	
6	Sep-23	0	0	0	0	
7	Oct-23	0	0	0	0	
8	Nov-23	0	0	0	0	
9	Dec-23	0	0	0	0	
10	Jan-24	0	0	0	0	
11	Feb-24	0	0	0	0	
12	Mar-24	-	-	-	-	
Grand Total		0	0	0	0	

3. Trend of annual disposal of complaints

	TotalPMSCompliants							
Sr. No.	Year	Carried Forward from	Received during	Resolved during	Pending at the			
		Previous Month	The year	The year	End of year			
1	FY17-18	0	0	0	0			
2	FY18-19	0	0	0	0			
3	FY19-20	0	0	0	0			
4	FY20-21	0	0	0	0			
5	FY21-22	0	0	0	0			
6	FY22-23	0	0	0	0			
7	FY23-24	0	0	0	0			
Grand Total		0	0	0	0			

^{**}Should include total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month