

**Trading Complaints received by Stock Brokers for the month of Apr'2024**

**1. Data for every month ending**

Total Trading Complaints Apr'24)								
Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Received	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	69	388	457	415	42	0	2 working days
2	SEBI (SCORES)						0	
3	Stock Exchanges	3	21	24	21	3	0	4 days
4	Other Sources (if any)						0	0
5	Grand Total	72	409	481	436	45	0	2 working days

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month

**2. Trend of monthly disposal of complaints**

FY 23-24 (Total Trading Complaints)					
Sr. No.	Month	Carried forward from the previous Month	Received	Resolved*	Pending**
1	Apr'24	72	409	436	45
2	May-24				
3	Jun-24				
4	Jul-24				
5	Aug-24				
6	Sep-24				
7	Oct'24				
8	Nov'24				
9	Dec'24				
10	Jan'25				
11	Feb'25				
12	Mar'25				

**3. Trend of annual disposal of complaints**

<b>Total Trading Complaints</b>					
<b>Sr. No.</b>	<b>Year</b>	<b>Carried Forward from previous Month</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of year (As on Mar'24)</b>
1	FY17-18	65	8123	8084	104
2	FY18-19	104	5253	5310	47
3	FY19-20	47	3903	3837	113
4	FY20-21	113	7524	7541	96
5	FY21-22	96	8784	8733	147
6	FY22-23	147	7109	7197	59
7	FY 23-24	59	7181	7168	72
8	FY 24-25	72	409	436	45