

## Complaints received by Stock Brokers for the month of November 2023 For Portfolio Management Services

## 1. Data for every month ending

	TotalPMSComplaints								
Sr.No.	Receivedfrom	Carriedforwardfrom previous Month	Received duringthemonth	Total Pending	Resolved*	Pendingattheend ofthemonth**		Average Resolutiontime^ (indays)	
						Pendingforless than3 months	Pendingformore than3months		
1	2	3	4	5	6	7		8	
1	Directlyfrom Investors	0	0	0	0	0	0	NA	
2	SEBI (SCORES)	0	0	0	0		0	NA	
3	Stock Exchanges	0	0	0	0	0	0	NA	
4	OtherSources (ifany)	0	0	0	0	0	0	NA	
5	GrandTotal	0	0	0	0	0	0	0	

<sup>\*</sup>Shouldincludecomplaintsofpreviousmonthsresolvedin thecurrentmonth,ifany.

## 2. Trendof monthlydisposal of complaints

FY23-24(TotalPMSComplaints)						
Sr.No.	Month	Carriedforward fromthe previousMonth	Received	Resolved	Pending	
1	Apr-23	0	0	0	0	
2	May-23	0	0	0	0	
3	Jun-23	0	0	0	0	
4	Jul-23	0	0	0	0	
5	Aug-23	0	0	0	0	
6	Sep-23	0	0	0	0	
7	Oct-23	0	0	0	0	
8	Nov-23	0	0	0	0	
9	Dec-23	-	-	-	-	
10	Jan-24	-	-	-	-	
11	Feb-24	-	-	-	-	
12	Mar-24	-	-	-	-	
GrandTotal		0	0	0	0	

## 3. Trendofannualdisposalofcomplaints

TotalPMSCompliants							
Sr.No.	Year	CarriedForwardfrom previousMonth	Receivedduring theyear	Resolvedduring theyear	Pendingatthe endofyear		
1	FY17-18	0	0	0	0		
2	FY18-19	0	0	0	0		
3	FY19-20	0	0	0	0		
4	FY20-21	0	0	0	0		
5	FY21-22	0	0	0	0		
6	FY22-23	0	0	0	0		
7	FY23-24	0	0	0	0		
GrandTotal		0	0	0	0		

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaintsresolved inthecurrentmonth