

Complaints received by Stock Brokers for the month of February-2024 For Investment Advisory

1. Data for every month ending:

Total IA Complaints								
Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time (in days)
						Pending for less than 3 Month's	Pending for more than 3 Month's	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	NA
2	SEBI (Scores)	0	0	0	0		0	NA
3	Stock Exchanges	0	0	0	0	0	0	NA
4	Other Sources (If Any)	0	0	0	0	0	0	NA
5	Grand Total	NIL	NIL	NIL	NIL	NIL	NIL	NIL

^{*}Should include complaints of previous months resolved in the current month, if any.

1. Trend of monthly disposal of complaints

FY23-24(Total IA Complaints)						
Sr.No.	Month	Carried forward From the previous Month	Received	Resolved	Pending	
1	Apr-23	0	0	0	0	
2	May-23	0	0	0	0	
3	Jun-23	0	0	0	0	
4	Jul-23	0	0	0	0	
5	Aug-23	0	0	0	0	
6	Sep-23	0	0	0	0	
7	Oct-23	0	0	0	0	
8	Nov-23	0	0	0	0	
9	Dec-23	0	0	0	0	
10	Jan-24	0	0	0	0	
11	Feb-24	0	0	0	0	
12	Mar-24	-	-	-	-	
Grand Total		NIL	NIL	NIL	NIL	

^{**}Should include total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month



2. <u>Trend of annual disposal of complaints:</u>

Total IA Complaints								
Sr.No.	Year	Carried Forward from previous Month	Received during the year	Resolved during the year	Pending at the end of year			
1	FY17-18	0	0	0	0			
2	FY18-19	0	0	0	0			
3	FY19-20	0	0	0	0			
4	FY20-21	0	0	0	0			
5	FY21-22	0	0	0	0			
6	FY22-23	0	0	0	0			
7	FY23-24	0	0	0	0			
Grand Total		NIL	NIL	NIL	NIL			