

Trading Complaints received by Stock Brokers for the month of Oct'25

1. Data for every month ending

Proposed Total Trading Complaints Oct'25								
Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Received	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	39	199	238	199	39	0	2 working days
2	SEBI (SCORES 2.0)	2	50	52	39	13	0	
3	Stock Exchanges						0	4 days
4	Other Sources (if any)						0	0
5	Grand Total	41	249	290	238	52	0	2 working days

2. Trend of monthly disposal of complaints

Proposed FY 25-26 (Total Trading Complaints)					
Sr. No.	Month	Carried forward from the previous Month	Received	Resolved*	Pending**
1	Apr'25	66	368	350	84
2	May-25	84	383	417	50
3	Jun-25	50	373	384	39
4	Jul-25	39	391	387	43
5	Aug-25	43	325	300	68
6	Sep-25	68	306	333	41
7	Oct'25	41	249	238	52

3. Trend of annual disposal of complaints

Total Trading Complaints					
Sr. No.	Year	Carried Forward from previous Month	Received during the year	Resolved during the year	Pending at the end of year (As on Oct'25)
1	FY20-21	113	7524	7541	96
2	FY21-22	96	8784	8733	147
3	FY22-23	147	7109	7197	59
4	FY 23-24	59	7175	7162	72
5	FY 24-25	72	5221	5227	66
6	FY 25-26	66	2395	2409	52