

## Trading Complaints received by Stock Brokers for the month of Jan'26

### 1. Data for every month ending

Proposed Total Trading Complaints Jan'26								
Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Received	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	28	129	157	139	18	0	3 working days
2	SEBI (SCORES 2.0)	4	23	27	17	10	0	
3	Stock Exchanges						0	4 working days
4	Other Sources (if any)						0	0
5	Grand Total	32	152	184	156	28	0	4 working days

### 2. Trend of monthly disposal of complaints

Proposed FY 25-26 (Total Trading Complaints)					
Sr. No.	Month	Carried forward from the previous Month	Received	Resolved*	Pending**
1	Apr'25	66	368	350	84
2	May-25	84	383	417	50
3	Jun-25	50	373	384	39
4	Jul-25	39	391	387	43
5	Aug-25	43	325	300	68
6	Sep-25	68	306	333	41
7	Oct'25	41	247	238	50
8	Nov'25	50	195	214	31
9	Dec'25	31	192	191	32
10	Jan'26	32	152	156	28

3. **Trend of annual disposal of complaints**

Total Trading Complaints					
Sr. No.	Year	Carried Forward from previous Month	Received during the year	Resolved during the year	Pending at the end of year (As on Jan'26)
1	FY20-21	113	7524	7541	96
2	FY21-22	96	8784	8733	147
3	FY22-23	147	7109	7197	59
4	FY 23-24	59	7175	7162	72
5	FY 24-25	72	5221	5227	66
6	FY 25-26	66	2932	2970	28