

## DP Complaints received by Stock Brokers for the month of Oct'25

### 1. Data for every month ending

Total DP Complaints Oct'25								
Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Received	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	14	14	13	1	0	2 Working Days
2	SEBI (SCORES 2.0)	2	9	11	10	1		
3	Depositories						0	2 Working Days
4	Other Sources (if any)							
5	Grand Total	2	23	25	23	2	0	2 Working Days

### 2. Trend of monthly disposal of complaints

Proposed FY 25-26 (Total DP Complaints)					
Sr. No.	Month	Carried forward from the previous Month	Received	Resolved*	Pending**
1	Apr'25	9	59	64	4
2	May-25	4	29	33	0
3	Jun-25	0	33	30	3
4	Jul-25	3	32	31	4
5	Aug-25	4	49	50	3
6	Sep-25	3	40	41	2
7	Oct'25	2	23	23	2

**3. Trend of annual disposal of complaints**

Total DP Complaints					
Sr. No.	Year	Carried Forward from previous Month	Received during the year	Resolved during the year	Pending at the end of year (As on Oct'25)
1	FY20-21	3	887	883	7
2	FY21-22	7	865	863	9
3	FY22-23	9	471	476	4
4	FY 23-24	4	660	656	8
5	FY 24-25	8	738	737	9
6	FY 25-26	9	265	272	2