

## DP Complaints received by Stock Brokers for the month of Jan'26

### 1. Data for every month ending

Total DP Complaints Jan'26								
Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Received	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	13	13	9	4	0	2 Working Days
2	SEBI (SCORES 2.0)	1	7	8	8	0		
3	Depositories						0	2 Working Days
4	Other Sources (if any)							
5	Grand Total	1	20	21	17	4	0	2 Working Days

### 2. Trend of monthly disposal of complaints

Proposed FY 25-26 (Total DP Complaints)					
Sr. No.	Month	Carried forward from the previous Month	Received	Resolved*	Pending**
1	Apr'25	9	59	64	4
2	May-25	4	29	33	0
3	Jun-25	0	33	30	3
4	Jul-25	3	32	31	4
5	Aug-25	4	49	50	3
6	Sep-25	3	40	41	2
7	Oct'25	2	25	23	4
8	Nov'25	4	25	26	3
9	Dec'25	3	14	16	1
10	Jan'26	1	20	17	4

3. Trend of annual disposal of complaints

Total DP Complaints					
Sr. No.	Year	Carried Forward from previous Month	Received during the year	Resolved during the year	Pending at the end of year (As on Jan'26)
1	FY20-21	3	887	883	7
2	FY21-22	7	865	863	9
3	FY22-23	9	471	476	4
4	FY 23-24	4	660	656	8
5	FY 24-25	8	738	737	9
6	FY 25-26	9	326	331	4